

Date of Communication	Stakeholder/Organisation	Industry	Stakeholder Type	State	Method of Communication	Organisation	Product Type	Product Code	Section	Action	Feedback (including issues raised)	Response to Feedback	ISATC Response
17/07/2023	NSTA (National Security Training Academy)	Transport Security	Training provider (RTO)	VIC	Meeting	NSTA (National Security Training Academy)	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		AVIO0008 Should be an elective.	<p>Hello Richard,</p> <p>I am project managing the above project and would like to address your feedback received from you when establishing the project. The Technical Committee is currently reviewing the qualification and relevant units of competency and the materials will be out for public consultation in August.</p> <p>I will send you an email during this time to determine if your feedback has been addressed or if you would like further explanation as to why not.</p>	Richard the Committee found the unit was mostly a duplicate of AVIO0007 - hence the relevant bits were merged with AVIO0007 and is now called AVIO0033 Establish secure areas and manage access control points.
17/07/2023	NSTA (National Security Training Academy)	Transport Security	Training provider (RTO)	VIC	Meeting	NSTA (National Security Training Academy)	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		AVIO0005 should move from elective to core (applicabile across all streams)	As per K2	This unit is not relevant to Maritime but has been placed in the Air Cargo and Aviation Groups. New code is AVIO0030.
17/07/2023	NSTA (National Security Training Academy)	Transport Security	Training provider (RTO)	VIC	Meeting	NSTA (National Security Training Academy)	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		CPPSEC3121 Control persons using empty hand techniques (this unit should be deleted from Aviation Streams entirely, as most screening companies do NOT require screening staff to be involved in physical restraints. (I would suggest total removal from the qualification, unless Group D is approved refer next page)	As per K2	The regulator (Dept of Home Affairs) stated that there are relevant components in this unit to the job role hence the TC have incorporated those components into AVIO0036 Manage disruptive behaviour and unlawful interference within a transport security environment.
17/07/2023	NSTA (National Security Training Academy)	Transport Security	Training provider (RTO)	VIC	Meeting	NSTA (National Security Training Academy)	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		AVIO0013 Operate body scanner, is required in domestic as well as International, suggest merging domestic and International into a single stream (Airport Screening Officer) with AVIO0010 Identify PLAGS as an elective.	As per K2	Yes the TC merged these two groups and are now covered under the Aviation grouping.
17/07/2023	NSTA (National Security Training Academy)	Transport Security	Training provider (RTO)	VIC	Meeting	NSTA (National Security Training Academy)	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		AVIO0021 - Conduct screening using 3D CT X-ray scanning techniques should be added as an elective, to Aviation screening stream.	As per K2	This unit has been recoded as AVIO0029 and has been placed in a new grouping called "Imaging Equipment". The packaging rules now state that individuals complete 1 unit from this group of 3 units.
17/07/2023	NSTA (National Security Training Academy)	Transport Security	Training provider (RTO)	VIC	Meeting	NSTA (National Security Training Academy)	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		Creation of a new stream, Transport Protection Officer (TPO), and amend legislation to allow TPO's to operate without a state-based Security Licence	As per K2	The TC were unsure what was being requested. Not sure what was meant by TPO. Legislation sits outside the scope of this project.
17/07/2023	NSTA (National Security Training Academy)	Transport Security	Training provider (RTO)	VIC	Meeting	NSTA (National Security Training Academy)	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		Suggestion to change the specialisations to: Group A - Air Cargo Examination Officer Group B - Airport Screening Officer Group C - Maritime Screening Officer Group D - Transport Protection Officer	As per K2	Grouping have been reviewed and now is: Group A - Imaging Equipment Group B - Air Cargo Group C - Aviation Group D - Maritime
17/07/2023	NSTA (National Security Training Academy)	Transport Security	Training provider (RTO)	VIC	Meeting	NSTA (National Security Training Academy)	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		Suggestion to core units to: AVIG0001 Work effectively in a transport security environment AVIO0005 Conduct screening using explosive trace detection AVIO0007 Control access to and exit from a security sensitive area AVIO0009 Identify and handle weapons, explosives and prohibited items AVIO0015 Undertake physical search of cargo and articles	As per K2	The core units have been reviewed and the TC settled on the following: AVIG0001 Work effectively in a transport security environment (now AVIG0006) AVIO0007 & AVIO0008 meged now called Establish secure areas and manage access control points (new code AVIO0033) AVIO0009 Identify and handle weapons, explosives and prohibited items (now AVIO0034) AVIO0015 Undertake physical search of cargo and articles (now AVIO0039 and retitled "Undertake physical search").
17/07/2023	NSTA (National Security Training Academy)	Transport Security	Training provider (RTO)	VIC	Meeting	NSTA (National Security Training Academy)	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		Suggestion to change Group A (Air Cargo Examination Officer) to: AVIF0015 Apply awareness of dangerous goods and hazardous substances in the transport security environment AVIO0003 Apply electronic metal detection AVIO0014 Screen articles by interpreting X-ray images	As per K2	The Air Cargo Group is now Group B: AVIF0015 Apply awareness of dangerous goods and hazardous substances in the transport security environment (now AVIF0047) AVIO0003 Apply electronic metal detection (moved to GE) AVIO0014 Screen articles by interpreting X-ray images (Moved to Imaging Equipment) Added AVIO0030 Conduct screening using explosive trace detection equipment (old number AVIO0005) Added TLID0020 Shift materials safely using manual handling methods
17/07/2023	NSTA (National Security Training Academy)	Transport Security	Training provider (RTO)	VIC	Meeting	NSTA (National Security Training Academy)	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		Suggestion to change Group B (Airport Screening Officer) to: AVIF0015 Apply awareness of dangerous goods and hazardous substances in the transport security environment AVIO0004 Conduct frisk search of persons AVIO0006 Conduct vehicle search for access to security sensitive areas AVIO0010 Identify powders, liquids, aerosols, and gels (PLAGs) AVIO0011 Manage disruptive behaviour and unlawful interference within a transport security environment AVIO0012 Manage the flow of items for screening by X-ray screening equipment AVIO0013 Operate body scanner AVIO0014 Screen articles by interpreting X-ray images CPPSEC3128 Conduct security screening using walk-through metal detection equipment CPPSEC3130 Conduct security screening using hand-held metal detectors	As per K2	The Aviation Goup is now Group C: AVIO0004 Conduct frisk search of persons (updated and now called AVIO0031 Conduct secondary screening of persons) AVIO0005 Conduct screening using explosive trace detection (new code AVIO0030) AVIO0006 Conduct vehicle search for access to security sensitive areas (moved to GE) AVIO0011 Manage disruptive behaviour and unlawful interference within a transport security environment (new code AVIO0036) AVIO0012 Manage the flow of items for screening by X-ray screening equipment (moved to imaging equipment group) AVIO0014 Screen articles by interpreting X-ray images (moved to imaging equipment group) CPPSEC3121 Control persons using empty hand techniques (removed from qual but relevant information incorporated into (AVIO0036) CPPSEC3128 Conduct security screening using walk-through metal detection equipment (removed from qualification but relevant information moved into AVIO0028) CPPSEC3130 Conduct security screening using hand-held metal detectors (removed from qual but relevant information moved into AVIO0031)
17/07/2023	NSTA (National Security Training Academy)	Transport Security	Training provider (RTO)	VIC	Meeting	NSTA (National Security Training Academy)	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		Suggestion to change Group C (Maritime Screening Officer) to: AVIO0004 Conduct frisk search of persons AVIO0006 Conduct vehicle search for access to security sensitive areas AVIO0011 Manage disruptive behaviour and unlawful interference within a transport security environment AVIO0012 Manage the flow of items for screening by X-ray screening equipment AVIO0014 Screen articles by interpreting X-ray images CPPSEC3128 Conduct security screening using walk-through metal detection equipment CPPSEC3130 Conduct security screening using hand-held metal detectors	As per K2	The Maritime Group is now Group D: AVIO0004 Conduct frisk search of persons (updated and now called AVIO0031 Conduct secondary screening of persons) AVIO0005 Conduct screening using explosive trace detection (removed as is not relevant to Maritime) AVIO0006 Conduct vehicle search for access to security sensitive areas (moved to GE and now called AVIO0032) AVIO0010 Identify powders, liquids, aerosols, and gels (PLAGs) - Moved to GE and now called AVIO0035 AVIO0011 Manage disruptive behaviour and unlawful interference within a transport security environment (now coded as AVIO0036) AVIO0012 Manage the flow of items for screening by X-ray screening equipment (moved to imaging group and now coded AVIO0037) AVIO0013 Operate body scanner (reviewed and now called AVIO0028 Conduct primary screening of persons) AVIO0014 Screen articles by interpreting X-ray images (moved to imaging group and now coded as AVIO0038) CPPSEC3121 Control persons using empty hand techniques (removed) CPPSEC3128 Conduct security screening using walk-through metal detection equipment (removed) CPPSEC3130 Conduct security screening using hand-held metal detectors (removed)

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17-Jul-23	DB Schenker	Air Cargo	Employer	NSW	Meeting	DB Schenker	Qualification	AVI20118 Certificate II in Transport Security Protection			DB Schenker performs cargo screening activities at multiple RACA sites in AU.  Under the legislation we are require all new screeners to complete core units + Group B ( Air Cargo Examination Officers) under AVI20118, below feedback as followed:  *Limited training providers offering above modules located in NSW, VIC, SA &WA *Provider listed have limited to no availability for extended periods of time. Therefore limits Schenker employing new screeners to perform screening duties.	Hello Scott,  I am project managing the above project and would like to address your feedback received from you when establishing the project. The Technical Committee is currently reviewing the qualification and relevant units of competency and the materials will be out for public consultation in August.  I will send you an email during this time to determine if your feedback has been addressed or if you would like further explanation as to why not.  Email sent 21/10/2024: I just wanted to let you know that the Transport Security Protection Project is currently out for Public Consultation 2 and closes on Friday 1 November 2024.  This will be your last opportunity to provide feedback to the Technical Committee. To access the current draft materials please click here.  If you want to provide feedback, make it as specific as possible so the Technical Committee can make an informed decision.  If you have any further questions, please do not hesitate to come back to me.	The TC has reviewed the qualification and moved to a core/elective model. They introduced industry groupings but have provided for greater contextualisation by allowing general electives and imported units.  Please review to determine if they now better suit your needs.
18-Jul-23	Asset College	Transport Security	Training provider (RTO)	QLD	Meeting	Asset College	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		The groupings were originally intended to align with accreditation; however, the current regulatory requirement is only to hold a Cert II TSP rather than the specialisation that directly aligns with the job role. This makes the specialisations redundant, and the qualification could be simplified by removing the groupings. A standard core/elective structure could be developed with core units to suit the regulatory requirements and elective units to suit the job roles.	Feedback addressed during project - Mark is a Technical Committee member	The TC has reviewed the qualification and moved to a core/elective model. They introduced industry groupings but have provided for greater contextualisation by allowing general electives and imported units.
18-Jul-23	Asset College	Transport Security	Training provider (RTO)	QLD	Meeting	Asset College	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		Technology changes since the current package was endorsed means the Domestic Airport specialisation is no longer fit for purpose, specifically as many domestic airports operate body scanners and CT.	Feedback addressed during project - Mark is a Technical Committee member	The TC have merged the Domestic and International groupings as they don't see a distinction between the two roles.
18-Jul-23	Asset College	Transport Security	Training provider (RTO)	QLD	Meeting	Asset College	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		The 3D CT unit is not listed in the qualification as an elective.	Feedback addressed during project - Mark is a Technical Committee member	Correct it wasn't but it is now. AVIO0021 - Conduct screening using 3D CT X-ray scanning techniques has been reviewed and has been added to General Electives. It has been recoded to AVIO0029 and has been placed in an imaging grouping where individuals have to complete one unit.
18-Jul-23	Asset College	Transport Security	Training provider (RTO)	QLD	Meeting	Asset College	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		The original TAC and Screener Reform Working Group expectation was that most students would be performing a dual security guard and security screener role and would therefore complete both the Cert II SecOps and Cert II TSP. Very few airports currently require the security guard role/training, mainly due to strategies to reduce training cost/time. The Cert II TSP qualification has very little foundational security knowledge/skills and without also completing the Cert II SecOps it is my opinion that they lack the requisite security skills (situational awareness, communication and conflict management, identifying and responding to security risks, etc.) to perform the role as would be expected by the community. I recommend either adding relevant CPP units to the Cert II TSP or making the Cert II SecOps an entry requirement.	Feedback addressed during project - Mark is a Technical Committee member	Refer to the TC.
18-Jul-23	Asset College	Transport Security	Training provider (RTO)	QLD	Meeting	Asset College	Unit				There is a lot of duplication in content across the units.  Delivery of some units within different specialisations requires significant contextualisation (especially between passenger and cargo screening) which results in multiple versions of the unit being required depending on the sector being trained and makes it difficult to combine cohorts from different sectors.	Feedback addressed during project - Mark is a Technical Committee member	The TC has reviewed the qualification and the units please look at the drafts and determine if you have any specific questions regarding to changes in the qualification or the units of competency.
18-Jul-23	Asset College	Transport Security	Training provider (RTO)	QLD	Meeting	Asset College	Unit		Q - Packaging Rules		Remove CPPSEC3121 from qualification.	Feedback addressed during project - Mark is a Technical Committee member	The regulator (Dept of Home Affairs) stated that there are relevant components in this unit to the job role hence the TC have incorporated those components into AVIO0036 Manage disruptive behaviour and unlawful interference within a transport security environment.
18-Jul-23	Asset College	Transport Security	Training provider (RTO)	QLD	Meeting	Asset College	Qualification		Q - Packaging Rules		Either: a.Update the qualification to include additional units which address essential entry-level security knowledge and skills; or  b.Reduce the size of the qualification and make the Certificate II in Security Operations an entry requirement.	Feedback addressed during project - Mark is a Technical Committee member	The TC has reviewed the qualification and moved to a core/elective model. They introduced industry groupings but have provided for greater contextualisation by allowing general electives and imported units.
18-Jul-23	Asset College	Transport Security	Training provider (RTO)	QLD	Meeting	Asset College	Qualification		Q - Packaging Rules		Restructure the qualification to a standard core/elective model, with core units that address essential general security knowledge / skills and essential screener knowledge/skills, and electives that can be selected to meet the specific employment outcomes. The legislation currently requires completion of a Certificate II in Transport Security Protection for entry into these roles, it does not specify a particular specialisation for each sub-role, so the core of the qualification should cover the essential regulatory requirements with flexible electives to suit particular role/locations/employers/etc.	Feedback addressed during project - Mark is a Technical Committee member	The TC has reviewed the qualification and moved to a core/elective model. They introduced industry groupings but have provided for greater contextualisation by allowing general electives and imported units.
19-Jul-23	Asset College	Transport Security	Training provider (RTO)	QLD	Meeting	Asset College	Qualification		Q - Packaging Rules		Retain Skill Sets which are smaller and aligned with job roles that could be delivered independently for transitioning between roles – eg. moving between passenger screening and cargo screening should be a skill set that accurately reflects the gaps between the roles, not a full qualification with 90% duplication of existing skills.	Feedback addressed during project - Mark is a Technical Committee member	The TC has reviewed the Skill Sets for this purpose. Please review and determine if you have any feedback for the committee.

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20-Jul-23	MSS Security	Aviation & Maritime Transport Security		VIC	Meeting	MSS Security	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		TSP International and Domestic to be integrated as the Body scanners are being used.	<p>Hello Gregory,</p> <p>I am project managing the above project and would like to address your feedback received from you when establishing the project. The Technical Committee is currently reviewing the qualification and relevant units of competency and the materials will be out for public consultation in August.</p> <p>I will send you an email during this time to determine if your feedback has been addressed or if you would like further explanation as to why not. It is also worth noting your company is being represented by David Randall on the Technical Committee.</p>	<p>The TC came to the same conclusion when reviewing the qualification. The qualification has removed specialisations but introduced industry groups.</p> <p>Please review and determine if these now meet your needs.</p>
20-Jul-23	MSS Security	Aviation & Maritime Transport Security		VIC	Meeting	MSS Security	Unit	AVIG0001 Work effectively in a transport security environment			AVIG001 needs review as this information needs to more specific to each role and have information in this that the department of Home affairs wants trainers to target (IED's and Specific training around this, insider threat training, a breakdown and specific training for each role)	<p>Email sent 21/10/2024: Thank you for providing feedback to the Transport Security Protection Project, your company is being represented by David Randall.</p> <p>The current version of the draft products are currently out for Public Consultation 2 which closes on Friday 1 November 2024.</p> <p>This will be your last opportunity to provide feedback to the Technical Committee. To access the current draft materials please click here.</p> <p>If you want to provide further feedback, make it as specific as possible so the Technical Committee can make an informed decision.</p> <p>If you have any further questions, please do not hesitate to come back to me.</p>	<p>This unit has been reviewed but is "Not for Public Access". If you are eligible for access please contact DOHA via screening.policy@homeaffairs.gov.au to obtain a copy to review.</p>
20-Jul-23	MSS Security	Aviation & Maritime Transport Security		VIC	Meeting	MSS Security	Qualification	AVI20118 Certificate II in Transport Security Protection			New ASN is coming out which will make a lot of changes to the structure of the units and the basic requirements, also the way in which a few tasks will be performed, this will need to be changed immediately on release on the new ASN to align with requirements. (Units for Frisk search WTMD and Body scanner will need reviewing for legal understanding).	As per K42	The TC has representation from the regulator (DoHA), CASA and industry experts. Please review the draft materials to determine if they satisfy your requirements.
20-Jul-23	MSS Security	Aviation & Maritime Transport Security		VIC	Meeting	MSS Security	Qualification	AVI20118 Certificate II in Transport Security Protection			The level of understanding required is at a Certificate III level more than a Certificate II. In the training industry courses are developed and tiered based on the outcome required for the student. For example, a Certificate II is for a trainee, while a Certificate III is for a competent self-managed employee. The course tier needs to reflect the outcome so that the relevant elements can be managed for each unit of competency.	As per K42	The Technical Committee discussed the level of the qualification and determined it still sits at Cert Level II.
20-Jul-23	MSS Security	Aviation & Maritime Transport Security		VIC	Meeting	MSS Security	Qualification	AVI20118 Certificate II in Transport Security Protection			The amount of detail that is required for a candidate to know is a lot and retention of this information is important. The duration of the course is short, and it varies from RTO provider to provider, we would like to see that each course provider seek in addition to ASQA approval a Home Affairs approval such as is done by VICPOL LRD in Victoria with the security course providers.	As per K42	<p>Delivery is outside the scope of this committee and process. The TC in reviewing the Units and the Qualification removed duplication and irrelevant items.</p> <p>Please view the draft materials to determine if you can offer any suggestions for improvement.</p>
20-Jul-23	MSS Security	Aviation & Maritime Transport Security		VIC	Meeting	MSS Security	Qualification	AVI20118 Certificate II in Transport Security Protection			The course could be extended to allow more time for retention or be broken into two elements with the middle being that the candidates would come to site for X amount of days and have real exposure to the Aviation Security ecosystem, this would allow exposure and aid in information retention, further allow the candidate to ask questions of the instructor in a controlled environment without fear of how they will be thought of by the peers at site, we would like to set the candidates up for success from the start in an effort to having more confident and competent staff enter the workforce which in turn should aid in staff retention.	As per K42	This is an implementation issue - not the responsibility of the qualification design.
20-Jul-23	MSS Security	Aviation & Maritime Transport Security		VIC	Meeting	MSS Security	Unit				X-Ray training: oThere is not enough training on the X-ray in the module and it certainly does not cove the complexity of all different X-rays oThere is not enough information on the IED component of Screening in unit AVIG0001 as this is a significant threat that the industry faces this needs to be improved	As per K42	<p>The TC have reviewed the qualification and the units of competency.</p> <p>Please view the drafts to determine if your recommendations are now adequately covered.</p>
20-Jul-23	MSS Security	Aviation & Maritime Transport Security		VIC	Meeting	MSS Security	Qualification	AVI20118 Certificate II in Transport Security Protection			Finally, the trainer teaching the course, the required experience and currency to teach this course is lacking greatly and therefore having a negative impact on some of the candidates entering the industry. A greater understanding of trainers and training of trainers across the industry is needed for where they are delivering this course the variation of course outcomes varies too much between the 12 providers that currently deliver the course nationally.	<p>Hello Gregory,</p> <p>I am project managing the above project and would like to address your feedback received from you when establishing the project. The Technical Committee is currently reviewing the qualification and relevant units of competency and the materials will be out for public consultation in August.</p> <p>I will send you an email during this time to determine if your feedback has been addressed or if you would like further explanation as to why not. It is also worth noting your company is being represented by David Randall on the Technical Committee.</p>	<p>This is an implementation issue - not the responsibility of the qualification design.</p>
20-Jul-23	Major Security	Security Provider		WA	Meeting	Major Security	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		The unit AVIO0010 should be included for Group A Air Cargo and Group B Domestic Airport, as they are relevant to these sectors	<p>Hello Winly,</p> <p>As part of my role managing this project I have to address all feedback received. The following is feedback received from Major Security but no name has been attached to it. When the material goes out for public consultation in August I will touch base with you to see if all items have been addressed and if not ensure the remaining items are addressed by the Technical Committee where relevant.</p>	The TC reviewed this unit and determined it should sit in General Electives going forward.
20-Jul-23	Major Security	Security Provider		WA	Meeting	Major Security	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		The unit AVIO0013 should be included for Group B Domestic Airport as they are currently in used in some domestic airports.	Winly is on the committee so these items have been addressed.	Unit AVIO0013 has been reviewed by the TC. It has been recoded and renamed: AVIO0028 Conduct primary screening of persons.
20-Jul-23	Major Security	Security Provider		WA	Meeting	Major Security	Unit	AVIO0009 Identify and handle weapons, explosives and prohibited items	U - Elements and Performance Criteria		Clarity and revision may be necessary for some performance criteria. For example, AVIO0009 (Performance Criteria 2.2) – Under most circumstances, it is not within the responsibilities of screening officers to maintain and dispose of weapons, explosives and prohibited items.	Winly is on the committee so these items have been addressed.	<p>Unit AVIO0009 has been reviewed and recoded as: AVIO0034 Identify and manage weapons, explosives and prohibited items.</p> <p>In reference to PC 2.2 it has been reworded to: Weapons, explosives and prohibited items are managed in accordance with legislative requirements and workplace procedures</p>
20-Jul-23	Major Security	Security Provider		WA	Meeting	Major Security	Qualification	AVI20118 Certificate II in Transport Security Protection	U - Elements and Performance Criteria		Imported Unit (Out of Scope) - The performance criteria may need updating to align with the Screener Accreditation Practical Assessment Checklist. For example, CPPSEC3128 (Element 2) to add that the Screener is required to politely and professionally ask individuals to remove large, bulky items, outerwear, and all metallic items before proceeding through the WTMD screening process.	Winly is on the committee so these items have been addressed.	This unit is no longer included in this qualification. The relevant information from this unit has been placed in unit AVIO0028 and merged with AVIO0013 and has been retitled "Conduct primary screening of persons".
20-Jul-23	Major Security	Security Provider		WA	Meeting	Major Security	Qualification	AVI20118 Certificate II in Transport Security Protection			With the implementation of the Screener Accreditation Scheme, the current Cert II TSP qualification should be aligned and updated to reflect these changes. For example, On-the-job Training, Continuing Professional Development and Annual Accreditation Testing	<p>Hello Winly,</p> <p>As part of my role managing this project I have to address all feedback received. The following is feedback received from Major Security but no name has been attached to it. When the material goes out for public consultation in August I will touch base with you to see if all items have been addressed and if not ensure the remaining items are addressed by the Technical Committee where relevant.</p>	These issues have been raised and discussed. Please review the draft materials and provide us with any specific changes you would like to see incorporated.

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20-Jul-23	DHL Global Forwarding	Air Cargo	Employer	NSW	Meeting	DHL Global Forwarding	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		<p>I manage the cargo screening programme for DHL Global Forwarding in AU.</p> <p>As DHL Global Forwarding is a RACA I represent them at the Air Cargo Security Industry Advisory Forum (ACSIAF) meetings and would assume there is also a separate Forum for the Examination Officer sector.</p> <p>The main concern I have had with the external qualified screeners we have had on site is that most of them have come from the passenger screening environment and know very little requirements for screening cargo.</p> <p>Not having been required to undergo the training I can only draw a conclusion from my own observation that the focus on the qualification training is on Passenger and baggage screening and would like confirmation.</p> <p>I see this an a potential risk and would like to know if this observation is shared by others and if there is any thought of including for training relating to cargo screening.</p>	<p>Email sent 21/10/2024: Thank you for providing feedback to the Transport Security Protection Project. In response to your feedback what you asking is if the qualification has a bias towards "passenger screening". The delivery of the qualification is the responsibility of the relevant Registered Training Organisation and sits outside the qualification itself. The prior version of the qualification had specialisations including a specialisation for Air Cargo workers. The current draft version is similar in that there are specified units for each of the three sectors. There are 5 technical committee members representing Air Cargo and have provided extensive feedback during the process including DHL representative Carla Golar.</p> <p>The current version of the draft products are currently out for Public Consultation 2 which closes on Friday 1 November 2024.</p> <p>This will be your last opportunity to provide feedback to the Technical Committee. To access the current draft materials please click here.</p> <p>If you want to provide feedback, make it as specific as possible so the Technical Committee can make an informed decision.</p> <p>If you have any further questions, please do not hesitate to come back to me.</p>	<p>Delivery of training standards is the responsibility of ASQA.</p> <p>The qualification and units have been reviewed with these comments in mind.</p> <p>If you have specific changes in mind please advise.</p>
20-Jul-23	Asset College	Air Cargo	Training provider (RTO)	NSW	Meeting	Asset College	Qualification		Q - Packaging Rules		Revised electives should be aligned to job functions within the screening roles rather than the current alignment to individual pieces of equipment of generalised tasks that are embedded into multiple different job functions. Correct wording of these units could future-proof against further technology and process advancements.	Feedback addressed during project - Mark is a Technical Committee member	The TC has reviewed the qualification and moved to a core/elective model. They introduced industry groupings but have provided for greater contextualisation by allowing general electives and imported units.
20-Jul-23	ISS Training	Aviation & Cargo Transport Security	Training provider (RTO)	QLD	Meeting	ISS Training	Unit	AVIO0014 Screen articles by interpreting X-ray images	U - Assessment Conditions		References single and multi-view X-ray but does not refer to Computer Tomography X-ray, however there may be an option to combine the units. If this is done though a solution will still be required for Air Cargo there is no CTx now and no CTx equipment for training either within Air Cargo.	Feedback addressed during project as ISS Training is represented by Navneet TC member.	<p>The imaging units have been grouped into one group and the individual only needs to do one - the one that is most appropriate to their sector.</p> <p>A unit to cover CT X-ray was developed back in July 2020 but was not put in the qualification because of the way the qualification is packaged. It has been placed into the Imaging group.</p>
20-Jul-23	ISS Training	Aviation & Cargo Transport Security	Training provider (RTO)	QLD	Meeting	ISS Training	Unit	AVIO0003 Apply electronic metal detection			No equipment available in the main within various RACA sites. They do not use an EMD machine with the exception of very large sites. The workaround is to simulate the EMD unit and apply additional questions and practical within the X-ray unit.	Feedback addressed during project as ISS Training is represented by Navneet TC member.	This unit has been removed from the Air Cargo group and is now in the imaging group where only one unit has to be selected.
20-Jul-23	ISS Training	Aviation & Cargo Transport Security	Training provider (RTO)	QLD	Meeting	ISS Training	Unit	AVIO0006 Conduct vehicle search for access to security sensitive areas	U - Elements and Performance Criteria	Rework	PC 3.3 Prohibited and unauthorised items are seized within limits of own responsibility and duty of care in accordance with regulatory requirements and workplace procedures. This needs to be rewritten to ensure the context is correct.	Feedback addressed during project as ISS Training is represented by Navneet TC member.	PC 3.3 has been rewritten to "Prohibited and unauthorised items are managed within limit of own authority and duty of care in accordance with legislative requirements and workplace procedures" This unit has been moved to General Electives.
20-Jul-23	ISS Training	Aviation & Cargo Transport Security	Training provider (RTO)	QLD	Meeting	ISS Training	Unit	AVIO0008 Establish and maintain a sterile sensitive area	Q - Packaging Rules		No relevance for Air Cargo and should be an elective in this case.	Feedback addressed during project as ISS Training is represented by Navneet TC member.	This unit has been merged with AVIO0007 and renamed and recoded as: AVIO0033 Establish secure areas and manage access control points.
20-Jul-23	ISS Training	Aviation & Cargo Transport Security	Training provider (RTO)	QLD	Meeting	ISS Training	Unit	AVIO0009 Identify and handle weapons, explosives and prohibited items			The unit talks about applying safe handling , requirements for handling firearms and weapons, rendering safe firearms, storage and disposal of firearms and explosives. APO's job role is to report it and leave it in the x-ray machine tunnel as then AFP handles all that. The unit requirements are little confusing and contradicting with actual practices at the airport.	Feedback addressed during project as ISS Training is represented by Navneet TC member.	This unit has been reviewed. The TC believes the worker has to "manage" the device - whether that means getting someone in to deal with it or securing it.
20-Jul-23	ISS Training	Aviation & Cargo Transport Security	Training provider (RTO)	QLD	Meeting	ISS Training	Unit	AVIG0001 Work effectively in a transport security environment			Use of force and force continuum needs to be considered further.	Feedback addressed during project as ISS Training is represented by Navneet TC member.	This unit has been reviewed but is "Not for Public Access". If you are eligible for access please contact DOHA via screening.policy@homeaffairs.gov.au to obtain a copy to review.
20-Jul-23	ISS Training	Aviation & Cargo Transport Security	Training provider (RTO)	QLD	Meeting	ISS Training	Unit				CPPSEC3121 (Control persons using empty hand techniques) is not applicable to Aviation protection officers. May be some defensive techniques are relevant but not applying empty hand techniques . Issues are dealt by AFP	Feedback addressed during project as ISS Training is represented by Navneet TC member.	The regulator (Dept of Home Affairs) stated that there are relevant components in this unit to the job role hence the TC have incorporated those components into AVIO0036 Manage disruptive behaviour and unlawful interference within a transport security environment.
24-Jul-23	Wholesale Logistics P/L	Air Freight	Employer	VIC	Meeting	Wholesale Logistics P/L	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		<p>Relevance of Certificate for Air Cargo – given the Assessors course recently completed was heavily weighted for passenger only, need to ensure training covers Air Cargo – this is as important as passenger screening.</p> <p>Engaging with peak Body – i.e IFCBAA and whether they can also provide training (they provide other training for Freight Forwarders.</p> <p>Some third party training organisations that have been giving out incorrect information related to the training requirement – has created confusion.</p>	<p>Hello Colin,</p> <p>I am project managing the above project and would like to address your feedback received from you when establishing the project. The Technical Committee is currently reviewing the qualification and relevant units of competency and the materials will be out for public consultation in August.</p> <p>I will send you an email during this time to determine if your feedback has been addressed or if you would like further explanation as to why not.</p> <p>Email sent 21/10/2024: I just wanted to let you know that the Transport Security Protection Project is currently out for Public Consultation 2 and closes on Friday 1 November 2024.</p> <p>This will be your last opportunity to provide feedback to the Technical Committee. To access the current draft materials please click here.</p> <p>If you want to provide feedback, make it as specific as possible so the Technical Committee can make an informed decision.</p> <p>If you have any further questions, please do not hesitate to come back to me.</p>	<p>The TC has reviewed the qualification and the units please look at the drafts and determine if you have any specific questions regarding to changes in the qualification or the units of competency.</p>
24-Jul-23	Great Barrier Reef Airport, Hamilton Island	Airport Security	Employer	QLD	Meeting	Great Barrier Reef Airport, Hamilton Island	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		<p>My main concerns are that some of the modules are completely irrelevant to the Screener Role. The modules should be focussed only on the methods techniques and equipment used for Screening, when they are relevant and how they are applied with focus on Primary and Secondary Screening. The learnings should be based on the task they are required to do and why, not on irrelevant information that will not assist in being a good Screener.</p> <p>There are modules within the course that are based on writing risk assessments, Transport Security Programs, Reporting Security Incidents to the department and other information the is not the responsibility of a Screening Officer. This new Qualification was meant to be specific to the Security Screening Role and it should be concise and relevant, without branching off on information that a screener does not need to know or be responsible for.</p>	<p>Hello Luisa,</p> <p>I am project managing the above project and would like to address your feedback received from you when establishing the project. The Technical Committee is currently reviewing the qualification and relevant units of competency and the materials will be out for public consultation in August.</p> <p>I will send you an email during this time to determine if your feedback has been addressed or if you would like further explanation as to why not.</p>	<p>The TC has reviewed the qualification and the units please look at the drafts and determine if you have any specific questions regarding to changes in the qualification or the units of competency.</p>
24-Jul-23	Certis Security Australia	Aviation and Cargo Security Protection	Training provider (RTO)	NSW	Meeting	Certis Security Australia	Unit	AVIO0014 Screen articles by interpreting X-ray images	Q - Packaging Rules		<p>While Unit AVIO0014 is an elective unit, if either Group B or C is selected the unit is, in effect, mandatory.</p> <p>Inclusion of X-ray screening as a mandatory part of the qualification is restrictive to the career pathway of an ASO:</p> <p>a. Certis' general policy is that ASOs must have standard screening duties experience before being trained to be an X-ray Operator.</p> <p>b. Not all people have the necessary cognitive attributes to be a successful X-ray Operator.</p> <p>c. Not all Screening Officers become x-ray Operators. Certis is only contracted with its clients for 75% of ASOs to be X-ray Operators.</p>	Feedback addressed during project - Michael is a Technical Committee member	<p>The TC has addressed this issue. It is now in a grouping of three units where individuals need to complete one only.</p> <p>Have a look at the three units to determine if there is enough flexibilit to cater for your workplace.</p>



Date of Communication	Stakeholder/Organisation	Industry	Stakeholder Type	State	Method of Communication	Organisation	Product Type	Product Code	Section	Action	Feedback (including issues raised)	Response to Feedback	ISA/TC Response
24-Jul-23	Certis Security Australia	Aviation and Cargo Security Protection	Training provider (RTO)	NSW	Meeting	Certis Security Australia	Unit	AVIO0014 Screen articles by interpreting X-ray images			We suggest that while an understanding of X-ray is required, we recommend the unit be reviewed and consideration given to introducing an X-ray skill set.	Feedback addressed during project - Michael is a Technical Committee member	<p>The imaging units have been grouped into one group and the individual only needs to do one - the one that is most appropriate to their sector.</p> <p>A unit to cover CT X-ray was developed back in July 2020 but was not put in the qualification because of the way the qualification is packaged. It has been placed into the Imaging group.</p>
24-Jul-23	Certis Security Australia	Aviation and Cargo Security Protection	Training provider (RTO)	NSW	Meeting	Certis Security Australia	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		<p>AVIO0006 - Conduct vehicle search for access to security sensitive areas and, AVIO0015 - Undertake physical search of cargo and articles</p> <p>While not stated explicitly, the requirements of these units infers application to motorised vehicles* (cars, trucks, etc) and bulk cargo (trucks, containers, pallets, etc). A domestic or international ASO will not be expected to conduct screening at vehicle entry points nor of air cargo. We suggest the following: *Remove AVIO015 from Core units and apply to Group A and D *Remove AVIO006 from Group B and C replace with a more relevant unit e.g. Undertake physical screening of personal effects and mobile equipment/belongings</p> <p>ASNs state: Examples of vehicles: Wheelchair, pram, cleaner's trolley, motorised elevated work platform, motorised ride on cleaning equipment, people mover, motorcycle, motor vehicle.</p>	Feedback addressed during project - Michael is a Technical Committee member	<p>Unit AVIO0015 has been reviewed, recorded and renamed to: AVIO0039 Undertake physical search.</p> <p>Unit AVIO0006 has been reviewed to make it better defined to be about vehicle searches. It has been moved to general electives and has been recoded as AVIO0032.</p> <p>The TC has provided guidance in Attachment E of the Companion Volume Implementation Guide in regards to defining what "vehicles" may include.</p> <p>Please advise if you still have issues with this.</p>
24-Jul-23	Certis Security Australia	Aviation and Cargo Security Protection	Training provider (RTO)	NSW	Meeting	Certis Security Australia	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		Why is unit AVIO0024 - Facilitate screening of people with special circumstances, not included?	Feedback addressed during project - Michael is a Technical Committee member	Will refer to the TC - there is already mention of "Special Circumstances" in core units and they were very aware of reducing duplication. This unit currently sits in AVI40122 Certificate IV in Aviation (Supervision) Does not sit in any Skill Sets.
24-Jul-23	Certis Security Australia	Aviation and Cargo Security Protection	Training provider (RTO)	NSW	Meeting	Certis Security Australia	Unit	AVIO0007 Control access to and exit from a security sensitive area			This Unit is mostly to do with maintaining access to areas outside of the screening environment. It is Certis' understanding that people performing these functions require a Security licence. The people that we engage in screening functions, predominantly, do not hold security licences and cannot be deployed in these positions. Therefore, the content of this Unit is largely redundant.	Feedback addressed during project - Michael is a Technical Committee member	Will refer to the TC. They reviewed this unit and merged it with the relevant parts from AVIO0008 to form AVIO0033 and is now called Establish secure areas and manage access control points. There is not mention of requiring a security licence but will check with DoHA/regulaor.
24-Jul-23	Certis Security Australia	Aviation and Cargo Security Protection	Training provider (RTO)	NSW	Meeting	Certis Security Australia	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		CPPSEC3121 - Control persons using empty hand techniques. Certis never expects its Screening Officers to engage people physically. Policy and procedures are that appropriate authorities are to be notified immediately should a physical altercation occur, who will then manage the situation. Further, Certis believes that teaching people a technical skill that cannot be safely practised and regularly used is potentially dangerous to the people using the technique and, potentially, also to the people on whom the technique is being used. Whilst defensive and alert stances may be useful, the physical element of this Unit is not appropriate to the role nor employer expectations.	Feedback addressed during project - Michael is a Technical Committee member	The regulator (Dept of Home Affairs) stated that there are relevant components in this unit to the job role hence the TC have incorporated those components into AVIO0036 Manage disruptive behaviour and unlawful interference within a transport security environment.
24-Jul-23	Certis Security Australia	Aviation and Cargo Security Protection	Training provider (RTO)	NSW	Meeting	Certis Security Australia	Unit	AVIO0011 Manage disruptive behaviour and unlawful interference within a transport security environment			Similar to CPPSEC3121, Certis does not expect its team-members to intervene in situations of disruptive behaviour. These situations are escalated to and managed by the appropriate authorities. In part, this Unit stipulates that "Offenders are apprehended in accordance with legal and workplace parameters". Certis team-members do not have any authority to apprehend or detain.	Feedback addressed during project - Michael is a Technical Committee member	The regulator (Dept of Home Affairs) stated that there are relevant components in this unit to the job role hence the TC have incorporated those components into AVIO0036 Manage disruptive behaviour and unlawful interference within a transport security environment.
04-Mar-24	Home Affairs	Aviation, maritime and air cargo	Regulator	ACT	Email	Home Affairs						Email from Mori to Delaney	
												Hope you are well. The EMD for subject matter experts for Transport Security Protection project is now released. I would appreciate it if you could circulate it among the relevant stakeholders who have previously contacted you or James.	
												Tricia Fidock, included in this email, is the project lead and she will be the first point of contact with you and other stakeholders from now on. But please keep me cc'ed in the emails.	
												Kind regards Mori	
04-Mar-24		JSC		ACT	Mass Email							Email sent to Aviation recipients for comms notification of:	
												Expression of Interest to be on the AVI Transport Security Protection Technical Committee. Closes 19 March 2024.	
05-Mar-24	Australian Defence Force	Education	Commonwealth Govn Representative	ACT	Email Telephone call	Australian Defence Force					<p>Thank you for your email. I am just confirming that Defence and Air Force do not use this qualification and as such do need to be part of this review project.</p> <p>Many thanks</p> <p>Lynda Douglas</p>	<p>Hi Phil</p> <p>Hope you are well. I think I mentioned to you that we are doing a project on Certificate II in Transport Security Screening. We previously had Stuart Blaire from ISSWorld provide a detailed feedback document to us. I will leave it to you and Stuart to decide who should be involved in this project. You need to nominate yourself via the link provided in the email below.</p> <p>Tricia Fidock, included in this email, is the project lead and she will be the first point of contact with you and other stakeholders on this project. But please keep me cc'ed in the emails.</p> <p>Kind regards Mori</p>	
12-Mar-24	TAFE NSW	Aviation Transport Security Protection	Registered Training Organisations (RTOs)	NSW	Email	TAFE NSW					<p>Dear Tricia, I hope you are well</p> <p>I trust this message finds you well.</p> <p>My name is Bennett Prestwidge, and I currently serve as the Coordinator and Teacher for the Certificate II in Transport Security Protection qualification at TAFENSW Ultimo Sydney. I am writing to express my keen interest in being considered for a position on the ISA Aviation Training Package project – Transport Security Protection committee.</p> <p>With 18 years of industry experience, I have garnered valuable insights, particularly in my role as the Capability Learning and Development professional at SNP/Certis Security, at Sydney Airport. My expertise spans the intricacies of the highly regulated Aviation Transport Security Industry, and I take pride in having successfully delivered the original Piloted Aviation Transport Security Protection qualification AV120316 accreditation in 2016, followed by two additional courses facilitated through the SNP Security RTO. My focus areas encompass compliance, facilitation, assessment, project coordination, people management, induction onboard training and strategic thinking.</p> <p>As an effective communicator, I possess a broad spectrum of leadership qualities cultivated through extensive collaboration with internal and external subject matter experts and stakeholders in the Aviation Security Industry. Throughout my professional journey, I have maintained and strengthened client relationships, earning recognition for my work ethics and determination to excel across various business domains.</p> <p>My areas of expertise include, but are not limited to:</p>		

Date of Communication	Stakeholder/Organisation	Industry	Stakeholder Type	State	Method of Communication	Organisation	Product Type	Product Code	Section	Action	Feedback (including issues raised)	Response to Feedback	ISA/TC Response
12-Mar-24	Dnata	Aviation Security	Employer	QLD	Email	Dnata						<p>Hi Burt,</p> <p>This is Mori from Industry Skills Australia. It was great meeting you in person last month. Unfortunately, I did not get to talk to you to properly introduce myself.</p> <p>As I discussed in the meeting, we are going to review and update Certificate II in Transport Security Protection as requested by the Department of Home Affairs. This project has now officially started. In case you'd like to nominate someone from your organisation to be involved, please send the link below to register their Expression of Interest to be a part of the Technical Committee that reviews this qualification.</p> <p>Trish, included in this email, is the project lead and she will be the first point of contact, but please CC me in future conversations related to this project.</p> <p>Aviation Training Package – Transport Security Protection (industryskillsaustralia.org.au)</p> <p>On a different matter, we are going to do a skills audit on Ground Operation qualification too as suggested by the Committee and I will contact you to get more details for the project soon.</p> <p>If you have any questions, please do not hesitate to contact me.</p> <p>Kind regards</p>	
12-Mar-24	MSS Security	Aviation Security	Registered Training Organisations (RTOs)	VIC	Email	MSS Security						<p>Hi Gregory,</p> <p>I hope you have been well. I am just giving you a update that the project has officially commenced. Please use the link below to register your interest if you wish to be involved. Trish, included in this email, is the project lead and she will be the main point of contact with our stakeholders, but please keep me CC'ed in your communications.</p> <p>Aviation Training Package – Transport Security Protection (industryskillsaustralia.org.au)</p> <p>Kind regards Mori</p>	
12-Mar-24	CASA	Aviation	Regulator	VIC	Email	CASA						<p>Hi Ken,</p> <p>I hope you have been well. I am sending this email to update you that ISA has commenced two AVI projects. The first project is to review and update Certificate III in Aviation (Rescue Crew Officer) and Certificate IV in Aviation (Air Crew Officer) and the second project is to update Certificate II in Transport Protection security.</p> <p>For the first project, we have received some feedback about Units of Competencies that relate to CASA. You or someone else from CASA, might be interested to be involved. You can use the link below to register your interest to be involved in this project.</p> <p>Aviation Training Package – Aviation Rescue (industryskillsaustralia.org.au)</p> <p>The second project does not really have any CASA element, but I am just keeping you informed.</p> <p>Aviation Training Package – Transport Security Protection (industryskillsaustralia.org.au)</p> <p>Trish will be the project lead and she will be the first point of contact, but please keep me CC'ed in the communications.</p> <p>If you need any further information, please do not hesitate to contact us.</p> <p>Kind regards Mori</p>	
12-Mar-24	DHL Global Forwarding	Air Cargo	Employer	NSW	Email	DHL Global Forwarding						<p>Hi Mark,</p> <p>I hope you have been well. I am just giving you an update that the project has officially commenced. Please use the link below to register your interest if you wish to be involved. Trish, included in this email, is the project lead and she will be the main point of contact with our stakeholders, but please keep me CC'ed in your communications.</p> <p>Aviation Training Package – Transport Security Protection (industryskillsaustralia.org.au)</p> <p>Kind regards Mori</p>	
12-Mar-24	Certis Security Australia	Aviation and Cargo Security Protection	Registered Training Organisations (RTOs)	NSW	Email	Certis Security Australia					<p>Hi Mori,</p> <p>As requested by Home Affairs, please find below concise feedback on the current Certificate II in Transport Security Protection. There will be 2 representatives, on behalf of Certis Security Australia, at the discussion on Thursday. This will be:</p> <ul style="list-style-type: none"><li>•Myself</li><li>•Hywel Williams – Certis Academy RTO Manager (cc'd on this email)</li></ul> <p>Please let me know if you need any further information or have any questions prior to the discussion on Thursday.</p> <p>We are looking forward to the discussion.</p> <p>Kind regards,</p> <p>Michael.</p>	<p>Hi Michael,</p> <p>I hope you have been well. I am just giving you a update that the project has officially commenced. Please use the link below to register your interest if you wish to be involved. Trish, included in this email, is the project lead and she will be the main point of contact with our stakeholders, but please keep me CC'ed in your communications.</p> <p>Aviation Training Package – Transport Security Protection (industryskillsaustralia.org.au)</p> <p>Kind regards Mori</p>	<p>Tricia's contact details were sent to Michael.</p> <p>Reply from Michael:</p> <p>Hi Mori,</p> <p>Thank you for the reminder about the project. I am (of course) very interested in being actively involved. In tandem with this, we will be convening our own internal (Certis) working party to ensure that we keep our business informed and also to ensure that we have a streamlined method for providing advice and feedback to the project. I envisage that Hywel and myself will be the 2 main participants in the project meetings.</p> <p>I am looking forward to the project commencing.</p> <p>Cheers,</p> <p>Michael.</p>
12-Mar-24	ISS World	Aviation & Cargo Transport Security	Registered Training Organisations (RTOs)	QLD	Email	ISS World					<p>Morning Mori,</p> <p>Thanks v much. I'll deconflict with Stuart.</p> <p>Cheers,</p> <p>Phil</p>		

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13-Mar-24	Asset College	Transport Security	Registered Training Organisations (RTOs)	QLD	Email	Asset College					Thanks Mori. I have already nominated for the technical committee.	<p>Hi Mark and Mike,</p> <p>I hope you have been well. The Transport Security Protection review has now officially commenced. In case you'd like to nominate someone from your organisation to be involved, please use the link below to register their Expression of Interest to be a part of the Technical Committee that reviews this qualification.</p> <p>Trish, included in this email, is the project lead and she will be the first point of contact, but please CC me in future conversations related to this project.</p> <p>Aviation Training Package – Transport Security Protection (industriyskillsaustralia.org.au)</p> <p>If you have any questions, please do not hesitate to contact Trish or me.</p> <p>Kind regards Mori</p>	
19-Mar-24	ISS World	Aviation & Cargo Transport Security	Employer	QLD	Email	ISS World					<p>Good morning Tricia,</p> <p>As a quick introduction – I’m the General Manager of Continuous Improvement in the Transport &amp; Infrastructure segment of ISS. My role oversees the training, compliance, and systems across our 2500 aviation and air cargo screeners nationally. Previously, I also worked for the Department of Home Affairs within the Cyber and Infrastructure Security Centre (CISC) leading the Regulatory Operations teams across Victoria, South Australia, and Tasmania. You may have also seen my name pop up CC’d into a couple of earlier emails between Mori Hajizadeh and my EGM Phil Brezzo.</p> <p>I’ve just registered my interest in the Technical Committee for the Industry Skills Australia review of the Certificate II in Transport Security Protection that you are leading. This is a fantastic initiative and I look forward to your project’s progress and the outcomes later in the year – and assisting any way I can if required.</p> <p>Please don’t hesitate to get in touch if you require further information or need anything from ISS to assist with your project.</p> <p>Regards Matt</p>	<p>Thanks Matt for touching base. We have had over 40 applications for this project – which is fantastic! And I see quite a few from ISS – our policy is to have only 1 representative from each organisation. During the next week, the selection panel will go through all the applications and select the most appropriate candidates. We have to ensure the Technical Committee ticks as many boxes as identified by the Department of Employment and Workplace Relations.</p> <p>If unsuccessful there are still opportunities to provide feedback during the Public Consultation periods or through your company representative.</p> <p>Best of luck, Trish</p>	
28-Mar-24	MSS Security	Aviation Transport Security Protection	Registered Training Organisations (RTOs)	QLD	Email	MSS Security					<p>Apologies Tricia,</p> <p>David Randall will be representing MSS Security on the Technical Committee Meeting</p>	<p>Hello Gregory, Nathan and David,</p> <p>We are in the process of determining the makeup of the Technical Committee for the above project. We have a policy of allowing each company 1 representative to be officially on the Committee however we do encourage you to discuss any suggested changes with your colleagues. In this case three employees from MSS Security have nominated.</p> <p>Can I please ask you to discuss amongst yourselves who would be the most appropriate person of the three of you to attend on your organisation’s behalf. If at any time the nominated person is not available for meetings, a proxy can be nominated in their place.</p> <p>I would really appreciate it if you could get back to me by COB on Tuesday 2 April. I am aiming to have the first meeting before the end of April.</p> <p>Cheers, Trish</p>	
18-Apr-24	Transport Workers Union	Transport Security		VIC	Email	Transport Workers Union						<p>Email from Mori to Lily:</p> <p>I hope you are doing well. I am Mori Hajizadeh, the Aviation Industry Enagemnt Manager at Industry Skills Australia, The Transport and Logistics Jobs and Skills Council.</p> <p>We currently have two Aviation Training Package (TP) Development Projects: Transport Security Protection and Aviation Rescue.</p> <p>We have formed two Technical Groups and we’d like to have a representative from TWU to ensure that the changes in these TPs will not adversely impact jobs and roles covered by TWU.</p> <p>We are really keen for you to nominate someone to be involved in the Technical Committee meetings. The kick off meeting is next week. I am more than happy to discuss this further and answer any questions you might have. Trish Fidock, CC’ed in this email, is the project lead for both these projects</p> <p>Kind regards</p>	
01-May-24	Australian Services Union	Union		VIC	Email	Australian Services Union					<p>Hj Mori,</p> <p>Thanks for touching base.</p> <p>At this stage, we would like to be kept up to date, and we will provide feedback relevant to our coverage.</p> <p>If you could please list my contact details going forward, that would be appreciated.</p> <p>Cheers,</p>	<p>Dear Sir or Madame,</p> <p>I am Mori Hajizadeh, the Aviation Industry Enagemnt Manager at Industry Skills Australia, The Transport and Logistics Jobs and Skills Council.</p> <p>We are currently undertaking have two Aviation Training Package (TP) Development Projects: Transport Security Protection and Aviation Rescue.</p> <p>We have formed two Technical Groups, Subject Matter Experts who oversee the revision of these Training Packages, and we’d like to have a representative from ASU to ensure that the changes in these TPs will not adversely impact jobs and roles covered by ASU.</p> <p>I am more than happy to discuss this further and answer any questions you might have. Trish Fidock, cc’ed in this email, is the project lead.</p> <p>I would appreciate it if you could advise if your representative would like to take part in these Technical Groups or if ASU would prefer to be kept in the loop and receive update and provide feedback where necessary.</p> <p>Looking forward to hearing back from you.</p> <p>Kind regards Mori</p>	

AVI Transport Security Protection Consultation Log - For Website



Date of Communication	Stakeholder/Organisation	Industry	Stakeholder Type	State	Method of Communication	Organisation	Product Type	Product Code	Section	Action	Feedback (including issues raised)	Response to Feedback	ISATC Response
05-Jul-24	Dept of Home Affairs	Government	Regulator	ACT	Email	Dept of Home Affairs					Hi Trevor/Ken  Just thought we'd relay the following emails from Brendan Retter, from Kununurra Airport, in relation to DGs. Essentially, Brendan is seeking to see whether the DG unit in the Certificate II Transport Security Protection qualification can be aligned to part 92 as part of the Industry Skills Australia update to the qualification. We understand Ken is on the Technical Advisory Committee for the qualification update, so may be well placed to raise the issue.  Happy to discuss further.  Cheers Jamie	Hi Jamie,  Thank you for the email. At the last ASAF & RASAF meetings in Sydney, I mentioned the 'Group E' DG Awareness courses which the screening staff complete. Has criteria to be met under Part 92 of our Regs. At the moment, 'Group E' courses is the only DG course which CASA does not review and provide an Instrument approving the course (we do for Groups A, B, C, D and F). However, when the rewrite of Part 92 is finalised, 'Group E' courses will need to be approved by CASA. I don't know when we will see the revised Part 92 published, but at the very earliest I would guess it would be in the second half of 2025 or first half of 2026.  I have attached the current assessment form which we use for reviewing DG courses. Not all of the Syllabus items are required for the Group E courses so you need to look in the third column 'Expansion of Syllabus Items' to see if it says 'All Groups' or 'All employees'. I have only attached this as it provides a guide of what should be included in the Group E courses. Even though you don't currently require the courses to be approved by CASA, I am more than happy to provide guidance or answer any questions that you may have, along with any security screening entities which may have developed their own course.  Cheers Trev	This was discussed at multiple Technical Committee Meetings.
04-Sep-24		JSC		ACT	Mass Email							Public Consultation 1 - closed Friday 4 October 2024	
16-Sep-24	Adelaide Airport Ltd	Aviation Security	Employer	SA	Email Letter	Adelaide Airport Ltd		AVI20118 Certificate II in Transport Security Protection			1.Competency This should include scenario based training.	Emailled 14/10/2024 with the following responses: This is an implementation issue - not the responsibility of the qualification design.	This is an implementation issue - not the responsibility of the qualification design.
16-Sep-24	Adelaide Airport Ltd	Aviation Security	Employer	SA	Email Letter	Adelaide Airport Ltd		AVI20118 Certificate II in Transport Security Protection			2.Knowledge of Weapons, Explosives, and Prohibited Items: Aviation screening officers play a vital role in identifying and managing threats such as weapons and explosives. Including this unit as a core component will assist individuals from non-security backgrounds.	The TC agreed – this is a core unit.	The TC agreed – this is a core unit.
16-Sep-24	Adelaide Airport Ltd	Aviation Security	Employer	SA	Email Letter	Adelaide Airport Ltd		AVI20118 Certificate II in Transport Security Protection			3.Regulatory and Legal Compliance: Ensuring that TSP qualification holders understand national and international regulations governing transport security is essential. The upcoming Single Aviation Security Notice (ASN) 2025 will further add to standardisation of security screening procedures across Australian airports.	This is a statement – no action required.	This is a statement – no action required.
16-Sep-24	Adelaide Airport Ltd	Aviation Security	Employer	SA	Email Letter	Adelaide Airport Ltd		AVI20118 Certificate II in Transport Security Protection			4.Soft Skills and Communication: Emphasizing communication and conflict management within the curriculum will help security staff engage effectively with the public, handle difficult situations, and collaborate with law enforcement. Registered Training Organizations (RTOs) should align training content with core units (AVIG0006 and AVIO0039) to ensure high standards of professionalism and compliance.	This is an implementation issue - not the responsibility of the qualification design.	This is an implementation issue - not the responsibility of the qualification design.
16-Sep-24	Adelaide Airport Ltd	Aviation Security	Employer	SA	Email Letter	Adelaide Airport Ltd		AVI20118 Certificate II in Transport Security Protection			•Continuous Professional Development: Establishing pathways for ongoing learning and certifications will help screeners with their knowledge of contemporaneous threats. We recommend that CISC also offers opportunities for security staff to complete courses on related relevant topics such as Insider Threats, Cybersecurity, Leadership, and Conflict Management.	This sits outside the scope of this project. A member of the Dept of Home Affairs was on the developing committee.	This sits outside the scope of this project. A member of the Dept of Home Affairs was on the developing committee.
16-Sep-24	Adelaide Airport Ltd	Aviation Security	Employer	SA	Email Letter	Adelaide Airport Ltd		AVI20118 Certificate II in Transport Security Protection			•Learning Portal: Looking ahead, we suggest CISC considers developing a centralized portal for qualifications and accreditations. This portal would allow staff to log in, update their profiles, review their accreditation status, track upcoming renewal dates, and identify any necessary updates to their qualifications. Additionally, it would provide screening authorities, screening providers and the regulator with a common view of accredited individuals and enhance identification of any gaps in competence or vulnerabilities in the trained cohort.	This sits outside the scope of this project. A member of the Dept of Home Affairs was on the developing committee.	This sits outside the scope of this project. A member of the Dept of Home Affairs was on the developing committee.
16-Sep-24	Adelaide Airport Ltd	Aviation Security	Employer	SA	Email Letter	Adelaide Airport Ltd		AVI20118 Certificate II in Transport Security Protection			Clarifications Requested: •Entry Requirements: Could a valid Australian Federal Police check replace the current requirement for an aviation or maritime security identification card background check to prevent delays for individuals starting their 40 hours of regulatory on-the-job training?	This sits outside the scope of this project. A member of the Dept of Home Affairs was on the developing committee.	This sits outside the scope of this project. A member of the Dept of Home Affairs was on the developing committee.
16-Sep-24	Adelaide Airport Ltd	Aviation Security	Employer	SA	Email Letter	Adelaide Airport Ltd		AVI20118 Certificate II in Transport Security Protection			•Impact on Current TSP Holders: Will current holders of Cert II TSP or Cert II in Security Operations face any new requirements once the updated training package is implemented? We assume they will be able to continue in their roles without additional obligations.	Not if they have already finished their qualification. If a worker has already started their qualification then they have 12 months before the new qualification takes force unless they choose to swap to the new version voluntarily.	Not if they have already finished their qualification. If a worker has already started their qualification then they have 12 months before the new qualification takes force unless they choose to swap to the new version voluntarily.
25-Sep-24	Victoria University	Education	Registered Training Organisations (RTOs)	VIC	Email	Victoria University	Unit	AVIG0001 Work effectively in a transport security environment	U - Elements and Performance Criteria	Rework	PC 5.3 should be reworded as to what is the point of the PC – what are you trying to achieve.	Email sent 14/10/2024: Hello,  We had the Technical Committee meeting today. Thanks for your feedback.  In response to PC 5.3 – the committee believed this was adequately covered under PC 5.1 so removed PC 5.3. They reworded PC 5.4 – yes you were correct – “followed” was the missing word.	The TC believed this was adequately covered under PC 5.1 so removed PC 5.3
25-Sep-24	Victoria University	Education	Registered Training Organisations (RTOs)	VIC	Email	Victoria University	Unit	AVIG0001 Work effectively in a transport security environment	U - Elements and Performance Criteria	Rework	Can you please clarify the wording of PC5.4 believe a word like follow may have been left out.	As above.	They reworded PC 5.4 – yes you were correct – “followed” was the missing word.
25-Sep-24	Victoria University	Education	Registered Training Organisations (RTOs)	VIC	Email	Victoria University	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules	Add	There is a unit in the transport security project that does not sit in the qualification AVI20124 Certificate II in Transport Security Protection This unit was originally AVIO0021 - Conduct screening using 3D CT X-ray scanning techniques now AVIO0029 Conduct screening using 3D CT X-ray scanning techniques.	Email to Alison 25/09/24 - AVIO0029 sits in the Group A units – Imaging Equipment (choose 1).	No action required.
25-Sep-24	Victoria University	Education	Registered Training Organisations (RTOs)	VIC	Email	Victoria University	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules	Add	Minor change - AVI20124 Certificate II in Transport Security Protection, in entry requirements identify AVIG0001 should be AVIG0007.	Email to Alison 25/09/2024 - On the draft version of the qualification we put out for public consultation the qualification states AVIG0006 correctly as the Entry Requirement. What has happened is the unit the Department of Home Affairs sent you has not been recorded as AVIG0006. Unfortunately, I didn't catch on that the version sent to DoHA had the old code number. Apologies for the confusion.	Trish to update version the unit DoHA has for second round of consultation so that it is correctly recorded.
26-Sep-24	Victoria University	Education	Registered Training Organisations (RTOs)	VIC	Email	Victoria University	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules	Rework	The question is the bottom dot point, are you forcing only the general elective list to be used here or are you meaning any unit listed in the electives? As you can also select from outside of the listed electives, I would advise that the bottom dot point reads 'elective units' and the listed units in the qualification are identified just as electives. At present it is confusing.	Email sent 26/09/204 - Hello Alison,  Yes, I see how the confusion will be generated regarding the “elective” issue. I will reword and raise this with the Technical Committee at the next meeting.  Cheers, Trish	Wording marked for changed and will be presented to the TC at Meeting 4. New wording was accepted by the TC.
26-Sep-24	Victoria University	Education	Registered Training Organisations (RTOs)	VIC	Email	Victoria University	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules	Rework	Also, what this means is that it is possible with the unit selection that a student can then achieve the 3-transport security screening officer roles. How would this then be presented on the statement of attainment?	Email sent 26/09/204 - Hello Alison,  The groupings are not specialisations just the preferred units that each sector should have to best complete their job role.  So regardless of the unit make up, as long as they satisfy the packaging rules, the statement of attainment should be AVI20324 Certificate II in Transport Security Protection.  Cheers, Trish	No action required.

Date of Communication	Stakeholder/Organisation	Industry	Stakeholder Type	State	Method of Communication	Organisation	Product Type	Product Code	Section	Action	Feedback (including issues raised)	Response to Feedback	ISA/TC Response
30-Sep-24	Airway (Seaway Group)	Air and Sea Freight	Employer	VIC	Email	Airway (Seaway Group)	Qualification	AVI20118 Certificate II in Transport Security Protection			Training in transport security protocols is not just critical; it is essential for the integrity and efficiency of business operations in the air cargo sector. The introduction of heightened operational training requirements, particularly when they lack clear benefits, can significantly impact costs throughout the supply chain and air freight industries. We have a national footprint business in all states and territories.	Email sent 16/10/2024  I just want to give you some feedback from this week's Technical Committee meeting. I have responded to your points (that are within my remit) in red after your statement.	No response required.
30-Sep-24	Airway (Seaway Group)	Air and Sea Freight	Employer	VIC	Email	Airway (Seaway Group)	Qualification	AVI20118 Certificate II in Transport Security Protection			Key Concerns Regarding Proposed Changes Escalated Expenses from Increased Competency Units: The proposal to expand the number of competency units from 9 to 11 represents an unnecessary financial burden on training programs. General elective courses that do not align with pertinent qualifications fail to deliver tangible benefits, resulting in wasted resources.	As per K70	The TC discussed the increase from 9 to 11 units for Air Cargo workers and agreed with this recommendation.
30-Sep-24	Airway (Seaway Group)	Air and Sea Freight	Employer	VIC	Email	Airway (Seaway Group)	Qualification	AVI20118 Certificate II in Transport Security Protection			Impact on Employee Engagement Costs: This increase will inadvertently escalate business expenditures related to employee engagement activities, as employees are required to participate in training that does not enhance their skills relevant to transport security.	As per K70	No response required.
30-Sep-24	Airway (Seaway Group)	Air and Sea Freight	Employer	VIC	Email	Airway (Seaway Group)	Qualification	AVI20118 Certificate II in Transport Security Protection			Irrelevant Training Content: The addition of two units focused on general training rather than air cargo security content further dilutes the training's relevance. This approach shifts the onus onto employees to complete duplicated training that does not contribute to their understanding of transport security and protection.	As per K70	This is no longer the case.
30-Sep-24	Airway (Seaway Group)	Air and Sea Freight	Employer	VIC	Email	Airway (Seaway Group)	Qualification	AVI20118 Certificate II in Transport Security Protection			Operational Burden on the Blue-Collar Workforce: The necessity for blue-collar workers to undertake general elective training, as part of compliance with PCBU obligations under Work Health and Safety (WHS) laws, exacerbates their operational burdens without providing meaningful skill enhancement.	As per K70	No response required.
30-Sep-24	Airway (Seaway Group)	Air and Sea Freight	Employer	VIC	Email	Airway (Seaway Group)	Qualification	AVI20118 Certificate II in Transport Security Protection			Proposed Qualification Framework CORE UNITS: We agree that the inclusion and improvement of relevant security protection information in core units enhances the current training program.	Noted.	Noted.
30-Sep-24	Airway (Seaway Group)	Air and Sea Freight	Employer	VIC	Email	Airway (Seaway Group)	Qualification	AVI20118 Certificate II in Transport Security Protection			GROUP A UNITS: We support the selection of one unit that directly pertains to security protection, ensuring it considers the work environment and equipment. GROUP B UNITS: We affirm that all units within Group B must remain relevant to the security protection qualification.	Noted. Although this is not specific information and open to interpretation, please note the TC have removed unit TLID0020 and moved it to general electives. Group B now consists of two units – AVIF0047 Apply awareness of dangerous goods and hazardous substances in the transport security environment and AVIO0030 Conduct screening using explosive trace detection equipment.	Group A - Noted. Group B - TLID0020 has been moved to general electives.
30-Sep-24	Airway (Seaway Group)	Air and Sea Freight	Employer	VIC	Email	Airway (Seaway Group)	Qualification	AVI20118 Certificate II in Transport Security Protection			GENERAL ELECTIVES: We agree that one (1)( relevant unit should be included in the training program, maintaining the qualification at 9 units and aligned with the core message and technical scope. However, we strongly disagree with the inclusion of three (3) general units related solely to PCBU responsibilities. These units offer no technical value to the qualification and overlap with training requirements mandated under WHS laws for all employees, not exclusively for Certificate II personnel screening freight.	The TC changed the packaging rules for "Air Cargo" workers to be 9. I suggest you review the training products again after they have been adjusted by the Technical Committee – they should be out before the end of the week and available for feedback for two weeks.  If you have any further questions, please do not hesitate to contact me.	This has been changed so the total number of units to complete the qualification for Air Cargo have been reduced back to 9 units (from the suggested 11 units).
03-Oct-24		Aviation Security	Registered Training Organisations (RTOs)	QLD	Email		Qualification	AVI20118 Certificate II in Transport Security Protection			My suggestions regarding the training units are as follows: •Core Units: I recommend keeping the 4 core units as they are.	Email sent 16/10/2024  I just wanted to let you know how the Technical Committee has responded to your feedback.  Removing AVIO0037 from Group A – the TC believe there are enough checks in place by the regulator that this shouldn't be an issue. If you want further explanation on this I would email screening.policy@homeaffairs.gov.au.  Group B – Air Cargo: The TC have removed TLID0020 Shift materials safely using manual handling methods from this group and placed it in general electives.  The TC has already placed the EMD unit in the general electives.  The TC put the number of units to complete the qualification for Air Cargo workers back to 9 units.  I suggest you have a look at the updated training materials that will be going out for Public Consultation 2 in the next few days.  If you have any further questions, please do not hesitate to contact me.  Kind regards, Trish	Noted.
03-Oct-24	ISS Training Pty Ltd	Aviation Security	Registered Training Organisations (RTOs)	QLD	Email	ISS Training Pty Ltd	Qualification	AVI20118 Certificate II in Transport Security Protection			•Group A: I agree with including either AVIO0029 Conduct screening using 3D CT X-ray scanning techniques or AVIO0038 Screen articles by interpreting X-ray images. However, I'm not in favor of including AVIO0037 Manage the flow of items for screening by X-ray screening equipment in this stream. A candidate coming from an external RTO with AVIO0037 as an elective, but without knowledge of X-ray screening, could pose a challenge.	As per K78	The TC believe there are enough checks in place by the regulator that this shouldn't be an issue. How well an RTO follows the training standards is for ASQA to determine & regulate.
03-Oct-24	ISS Training Pty Ltd	Aviation Security	Registered Training Organisations (RTOs)	QLD	Email	ISS Training Pty Ltd	Qualification	AVI20118 Certificate II in Transport Security Protection			•Group B – Air Cargo: I'm not in favor of including TLID0020 Shift materials safely using manual handling methods in this group as this is mandatory training covered onsite as part of WHS requirements. Additionally, I recommend offering the EMD unit as a general elective.	As per K78	TLID0020 has been removed from group B and placed in general electives. The EMD unit is already in the general electives.
03-Oct-24	ISS Training Pty Ltd	Aviation Security	Registered Training Organisations (RTOs)	QLD	Email	ISS Training Pty Ltd	Qualification	AVI20118 Certificate II in Transport Security Protection			•Overall: My suggestion is to have 7or 8 or a maximum of 9 units for the Air Cargo stream.	As per K78	The TC have agreed on 9 units for Air Cargo.
04-Oct-24	ISS World	Aviation Security	Registered Training Organisations (RTOs)	QLD	Email	ISS World	Qualification	AVI20118 Certificate II in Transport Security Protection	Q - Packaging Rules		•Core Units: I recommend keeping the 4 core units as they are. •Group A: I agree with including either AVIO0029 Conduct screening using 3D CT X-ray scanning techniques or AVIO0038 Screen articles by interpreting X-ray images. However, I'm not in favour of including AVIO0037 Manage the flow of items for screening by X-ray screening equipment in this stream. A candidate coming from an external RTO with AVIO0037 as an elective, but without knowledge of X-ray screening, could pose a challenge. •Group B – Air Cargo: I'm not in favour of including TLID0020 Shift materials safely using manual handling methods in this group as this is mandatory training covered onsite as part of WHS requirements. Additionally, I recommend offering the EMD unit as a general elective. •Overall: My suggestion is to have 7or 8 or a maximum of 9 units for the Air Cargo stream. Ideally, I would like to see Cargo to remain at 9 UoC, but if it does need to increase to 11, it would be ideal if the additions are relevant to all aspects of Cargo screening.	Email sent 7/10/2024:Good morning.  Thank you for your feedback. I will pass this on the Technical Committee when they meet next week and will come back to you after they have made a decision on how to respond.  In the meantime, if there is anything else I can help you with please let me know.  Kind regards, Trish  Email sent 14/10/2024: The Technical Committee agreed no changes to the proposed core units. The committee believe it is an implementation issue as to whether the students are appropriately trained but they also stated students without the appropriate level of education will be picked up by the regulator hence the 3 Imaging units remain. The TC have moved unit TLID0020 from the Air Cargo grouping to General Electives. The Electronic Metal Detection unit is already a general elective, so no change required. The TC agreed that they would go out to the second Public Consultation with Air Cargo students only completing 9 units. Maritime and Aviation workers will remain at 11.	The TC believe there are enough checks in place by the regulator to ensure the appropriate amount of knowledge will be given by the RTO - however this is ultimately an implementation issue that sits outside the qualification. The TC removed TLID0020 from the Air Cargo Grouping but placed it in the General Electives. Unit Apply electronic metal detection currently sits in the general electives - no action required. The Air Cargo group will need to complete 9 UoC to satisfy the packaging rules of this qualification.

Date of Communication	Stakeholder/Organisation	Industry	Stakeholder Type	State	Method of Communication	Organisation	Product Type	Product Code	Section	Action	Feedback (including issues raised)	Response to Feedback	ISA/TC Response
14-Oct-24	CASA	Aviation Regulator	Regulator	VIC	Email Telephone call	CASA	Unit				Ahead of the meeting today, our dangerous goods team leader, is that given the AVIF0047 module remains unchanged there are no objections or further comments from us.	Ken is on the TC and will communicate it with other CASA staff.	Unit AVIF0047 has not had any changes made to it.
17-Oct-24		JSC			Mass Email							Notification to AVI stakeholders re: Public Consultation 2 closed on 1 November 2024	
22-Oct-24	Dept of Home Affairs	Aviation, maritime and air cargo.	Regulator	ACT	Email	Dept of Home Affairs	Qualification	AVI20124 Certificate II in Transport Security Protection			Jamie notified all of the members of the Air Cargo Industry Forum that the revised TSP draft products are currently out for Public Consultation 2.	Hi all  Following on from your emails below, just a heads up that Industry Skills Australia have released revised draft training products relating to the Certificate II Transport Security Protection qualification for final public consultation. The revised qualification has taken on board your previous comments and reduced the number of units in the air cargo stream back to nine.  We would encourage you to take the time to consider the updated qualification, and provide feedback to ISA through their website by 1 November 2024. Please note, this may be the last opportunity to update the qualification for a number of years.  Regards Jamie	
30-Oct-24	MA Services Group	Aviation Security	Employer	QLD	Email	MA Services Group					Good afternoon Tricia,  Although I'm personally experienced with the screening industry with previous employment with MSS and ISS, including being an operational screener and as a facilitator for screening, I was partly participated in the consultation for the new training package for Certificate II in Transport Security Protection.  MA Services who I am employed by, is a new comer to being a screening authority, relying heavily on my knowledge and contacts within the industry with screening cargo and maritime contracts. Both contracts made a bit difficult with having 'Aviation' awarded TSP's Then having to be pay an RTO to credit transfer and mention 'Maritime' on a new certificate for non-frequent screening.  My query is, with the new version 'AVI20324 Certificate II in Transport Security Protection' with the units of competency being the same, can RTO's who issue this certification, include 'Maritime' with the Aviation awarded certification?	Hi Paul,  The is one unit difference between Maritime and Aviation (Aviation has one more compulsory unit). We have removed the specialisations and my understanding is that the Department of Home Affairs only stipulation is you hold the qualification not a specific stream. The Technical Committee meets next on the 13th of November so I will get this clarified for you and get back to you.  We have DoHA representation on the committee so this should be an easy one to answer.  Cheers, Trish	This was raised with the TC - there is no requirement for each worker to have a "specialised" qualification - they just need to hold the Cert II regardless of unit make up.  However, this does not stop employers insisting on specific units of competency based on their relevant sector within the Transport Security Protection Sector.
20-Nov-24	AMS	Aviation Security	Employer	WA	Email	AMS					Letter of support received.		
25-Nov-24	Certis Security Australia	Aviation Security	Registered Training Organisations (RTOs)	NSW	Email	Certis Security Australia	Qualification	AVI20124 Certificate II in Transport Security Protection	Q - Packaging Rules		Our RTO will make the decision in regard to updating our Cert II in TSP course content. From what we managed to gather from the changes proposed in new AVI20324, it gives us some flexibility when it comes to selection of elective units in Group A (X-ray). At the moment, the course covers X-ray basics ( ATIX equipment) such as - safety features, basic functions and image interpretation. The ASOs in reality do not start their X-ray training till after 3 months of service within our organisation however, we still assess them on X-ray functions during TSP.	Email sent 06/11/2024  Thank you for taking the time to respond our request for Public Feedback during the recent Public Consultation period for the Transport Security Protection Project.  The feedback you gave us highlighted the packaging rules in the qualification will suit your needs going forward.  I will be sure to pass on your feedback to the Technical Committee next week.	Feedback was in support of the packaging rules - this will be passed on to the Technical Committee.
25-Nov-24	Certis Security Australia	Aviation Security	Registered Training Organisations (RTOs)	NSW	Email	Certis Security Australia	Qualification	AVI20124 Certificate II in Transport Security Protection	Q - Packaging Rules		Unit of Competency AVIO0037 allows us to focus more on loader position and importance of it in relation to preparation personal effects/goods for screening and customer service. Again, as there may be different needs around the X-ray training at our operations in ADL and SYD -- the updated course gives the option to tailor the course to teach the CTIX basics to what may be beneficial to some airports ( AVIO0029 ). Since 6 units need to be elected from the General list, again it gives some options here to pick up those focusing on WH&S as this is of high importance for our organisation. Please note I may have the opportunity next week to further respond on Cargo/freight screening.	As above.	As above.
26-Nov-24	TAFE NSW	Aviation Transport Security Protection	Registered Training Organisations (RTOs)	NSW	Email	TAFE NSW					Letter of support received.		
02-Dec-24	Trident Services	Aviation and Maritime Transport Security	Registered Training Organisations (RTOs)	QLD	Email	Trident Services					Letter of support received.		
13-Dec-24	Various	Government	State and Territory Training Authorities (STAs)	All	Email	Various						Email sent 13/12/2024  Good afternoon, all  I am seeking your support and am pleased to provide the Aviation Rescue Project training product material for you to review. If I can have this back by COB 28th January 2025 that would be much appreciated.  I will set up a TEAMs meeting for any questions you may have for Tuesday 20th Jan 2025.  If anyone has questions, please feel free to contact me.  Have a great break and a I look forward to seeing you all in the new year.	Sent to Renae Houston, Industry Partnerships (TAS), jsccomms (Vic), Training packages (NSW), Marilyn.ng, Lisa Williams, Alexander McCarty, CommonwealthSRO (DEWR), Peta Sugden, Timothy Bayl, Nelson Brown, Education Skills (SA), QLD JSC Engagement, WA JSC Engagement, WA JSC engagement, Mark Harriott, Jodie Kefer
16-Dec-24	Victoria University	Education	State and Territory Training Authorities (STAs)	VIC	Email	Victoria University	Qualification				Hi Tricia Hope you are going well. Just wondering re the feedback that I provided in September re draft 2, and you did respond, is it possible to see if the wording was changed on the final version of the qualification?	Hello Alison,  Apologies for not getting back to you after the Technical Committee Meeting.  I have attached the most current version of the qualification.  If you have any questions please do not hesitate to get back to me.	
17-Dec-24	DHL Global Forwarding	Air Cargo	Employer	NSW	Email	DHL Global Forwarding					Letter of support received.		
17-Dec-24	MSS Security	Aviation Security	Employer	QLD	Email	MSS Security					Letter of support received.		
17-Dec-24	MA Services Group	Aviation Security	Employer	QLD	Email	MA Services Group					Thank you and we appreciate your assistance.	Hello Paul,  Just wanted to confirm with you that the only requirement the Department of Home Affairs has is that the worker holds a Certificate II in Transport Security Protection. There are no specialisations attached to this qualification however industry has determined the composition of units they expect of workers within each sector.  I hope this helps.  Regards, Trish	

Date of Communication	Stakeholder/Organisation	Industry	Stakeholder Type	State	Method of Communication	Organisation	Product Type	Product Code	Section	Action	Feedback (including issues raised)	Response to Feedback	ISA/TC Response
28-Dec-24	DEWR	Government	Commonwealth Govn Representative	ACT	Email	DEWR					<p>Hello Klausch,</p> <p>I am pleased to inform you that the department has accepted the below Milestone 2 changes.</p> <p>Please note that given this has been processed as an informal variation, this will not require an updated Annual Activity Schedule.</p> <p>I've made a note for these new milestone dates on my end for our reference for invoices etc.</p> <p>Thank you! ☺</p> <p>Rebecca Gurcinoski</p>	<p>Hi Rebecca</p> <p>As discussed all of these projects are in edit and QA so we are only looking to change the Milestone 2 for the following projects:</p> <p>•IAL_ANN_2324_004 - AVI Aviation Rescue (Milestone 2 currently 30/11/2024) extension to 16/12/2024</p> <p>•IAL_ANN_2324_003 AVI Transport Security Protection Review (Milestone 2 currently 30/11/2024) extension to 16/12/2024</p> <p>•IAL_ANN_2324_011 - Motor Vehicle Driver Training (Milestone 2 currently 2/12/2024) extension to 16/12/2024</p> <p>We will then allow the SRO's additional time given the Christmas break.</p> <p>I have learnt a good lesson, that is keep the milestone dates away from the Dec/Jan periods.</p> <p>Please feel free to call if you have any questions.</p> <p>Regards</p>	
09-Dec-24	Sydney Airport	Airport Security	Technical Committee Member	NSW	Letter	Sydney Airport	Letter of Support				Lack of attendance/availability meant Emerson was unable to attend enough meetings to he wasn't across all of the issues raised.		
28-Nov-24	Home Affairs	Aviation, Maritime and Air Cargo	Technical Committee Member	ACT	Letter	Home Affairs	Letter of Support				No issues.		
03-Dec-24	CASA	Aviation Regulator	Technical Committee Member	ACT	Letter	CASA	Letter of Support				No issues.		
30-Nov-24	Australia Post	Air Cargo	Technical Committee Member	NSW	Letter	Australia Post	Letter of Support				No issues.		
28-Nov-24	Asset College	Transport Security	Technical Committee Member	QLD	Letter	Asset College	Letter of Support				No issues.		
03-Dec-24	Certis Security Australia	Aviation and Cargo Security Protection	Technical Committee Member	NSW	Letter	Certis Security Australia	Letter of Support				No issues.		
03-Dec-24	ISS World	Aviation Security	Technical Committee Member	QLD	Letter	ISS World	Letter of Support				No issues.		
04-Dec-24	Department of Employment, Small Business and Training	Transport and Logistics including Aviation	Technical Committee Member	QLD	Letter	Department of Employment, Small Business and Training	Letter of Support				No issues.		
19-Nov-24	CW Aviation Security Consulting	Aviation Security	Technical Committee Member	QLD	Letter	CW Aviation Security Consulting	Letter of Support				No issues.		
09-Dec-24	Major Security	Aviation Transport Security Protection	Technical Committee Member	WA	Letter	Major Security	Letter of Support				No issues.		
09-Jan-25	South Australian Skills Commission	Government	SRO	SA	Email	South Australian Skills Commission	SRO Support				<p>Hi Tricia</p> <p>The Commission is in the process of undertaking SRO checks for the Aviation Rescue Project and Aviation Transport Security Protection Project.</p> <p>To assist, the Commission is seeking to identify:</p> <ul style="list-style-type: none"><li>•Any technical committee members from South Australia and</li><li>•onsultation log entries that were gathered from South Australia (other than Adelaide Airport from the Aviation Transport Security Protection Project)</li></ul> <p>It will be appreciated if you're able to provide this information, as it will assist preparation of briefings associated with both step 4 and 7.</p> <p>Many thanks Paula</p>	<p>Hello Paula,</p> <p>Technical Committee Members from SA</p> <p>Aviation Rescue:</p> <ul style="list-style-type: none"><li>•Nicole Powell from Leidos – Airborne Solutions Australia</li><li>•Trevor Arnold from Helistar Aviation (Manager of Westpac Lifesaver Rescue Crew WA, SA, South NSW), Special Mission Helicopters</li></ul> <p>Both members were actively involved with Leidos being one of the key catalysts for the initiation of the project as they fly fixed wing and previously couldn't use the qualification.</p> <p>Transport Security Protection:</p> <ul style="list-style-type: none"><li>•Nil but there were a number of organisations that had National coverage including SA.</li></ul> <p>Feedback from Stakeholders</p> <p>Aviation Rescue:</p> <ul style="list-style-type: none"><li>•Nicole Powell from Leidos – Airborne Solutions Australia – various feedback</li><li>•Goin Holmes from Leidos (letter of support)</li><li>•Trevor Arnold from Helistar Aviation (Manager of Westpac Lifesaver Rescue Crew WA, SA, South NSW), Special Mission Helicopters (letter of support).</li></ul> <p>Transport Security Protection:</p> <ul style="list-style-type: none"><li>•Nil other than Adelaide Airport.</li></ul> <p>I hope this helps you. If I can do anything else, please do not hesitate to contact me. Apologies for taking a few days to get back to you.</p> <p>Kind regards, Trish</p>	
21-Jan-25	NSW Department of Education	Government	SRO	<a href="#">NSW</a>	Email	NSW Department of Education	SRO Support				Concerns have been raised regarding differing practices in Transport Security protection across various workplaces. Resolving these discrepancies requires careful consideration by individual workplaces in collaboration with their Registered Training Organisation (RTO) to ensure that the units are tailored specifically to their needs. The core/elective model within the Training Package offers the necessary flexibility for this customization.	The new qualification with the core/elective model should make it easier for contextualisation. The differing job roles have suggested unit groupings to guide the optimum skills based on sector.	
21-Jan-25	NSW Department of Education	Government	SRO	<a href="#">NSW</a>	Email	NSW Department of Education	SRO Support				Feedback from DB Schenker indicates that under the legislation, new screeners must complete specific core units along with Group B (Air Cargo Examination Officers) under AVI20118. There are challenges in accessing training as there are limited training providers offering the required modules in NSW, VIC, SA, and WA, and those that do have limited availability. This situation restricts DB Schenker's ability to employ new screeners for screening duties effectively.	The old qualification had specialisations based on which sector you worked in making it difficult for transportability. The new qualification has been changed to core and elective with groupings based on sector. To work in this industry you only require the qualification regardless of sector to satisfy the regulator's requirements. This model also allows for customisation.	
21-Jan-25	NSW Department of Education	Government	SRO	<a href="#">NSW</a>	Email	NSW Department of Education	SRO Support				Many legislative requirements face similar issues, with a shortage of providers to adequately deliver the necessary training for specific units, which is beyond the scope of Industry Skills Australia to resolve.	Correct this sits outside the remit of the Jobs & Skills Councils.	
21-Jan-25	NSW Department of Education	Government	SRO	<a href="#">NSW</a>	Email	NSW Department of Education	SRO Support				Additionally, Certis does not expect its team members to intervene in disruptive behavior situations, as such incidents should be escalated to and managed by appropriate authorities. The relevant unit specifies that "Offenders are apprehended in accordance with legal and workplace parameters," yet Certis team members lack the authority to apprehend or detain individuals.	<p>Each of the units involved in the project were reviewed thoroughly by industry experts. Each organisation's workplace procedures should tell the employee what to do in these situations as it differs across workplaces.</p> <p>The wording quoted is based on the unit before it was reviewed but the intent of the PC has not changed.</p> <p>Certis had representation on the Technical Committee.</p>	

Date of Communication	Stakeholder/Organisation	Industry	Stakeholder Type	State	Method of Communication	Organisation	Product Type	Product Code	Section	Action	Feedback (including issues raised)	Response to Feedback	ISA/TC Response
22-Jan-25	NSW Department of Education	Government	SRO	NSW	Email	NSW Department of Education	SRO Support				The interpretation of apprehending and detaining offenders can vary among employees, making it crucial for workplaces to establish clear guidelines on acceptable actions within their environments. It is also essential for the RTO conducting the training to contextualize these guidelines to align with the specific employer's organization.	Agree - this sits outside of the qualification.	
23-Jan-25	Department of Trade, Employment and Training	Government	SRO	QLD	Email	Department of Trade, Employment and Training	SRO Support				Hi Klausch,  Thank you for the opportunity to review the Transport Security Protection project within the Aviation Training Package Release 11 that updates AVI20118 Certificate II in Transport Security Protection qualification.  As Deputy Director-General, Engagement Division, Department of Trade, Employment and Training, the nominated Senior Responsible Officer for Queensland, I confirm that based on the absence of any known issues for Queensland, the state supports progressing this project through the Training Package Products Development and Endorsement Process Policy for Skills Ministers' endorsement.  Please reach out if you require any further information or clarification.  Kind Regards,	Good afternoon, all  I am seeking your support and am pleased to provide the Aviation Transport Security Protection project, training product material for you to review. If I can have this back by COB 28th January 2025 that would be much appreciated.  I will set up a TEAMs meeting for any questions you may have for Tuesday 20th Jan 2025.  If anyone has questions, please feel free to contact me.  Have a great break and a I look forward to seeing you all in the new year.	
28-Jan-25	Department of Training and Workforce Development	Government	SRO	WA	Email	Department of Training and Workforce Development	SRO Support				Dear Klausch  Thank you for the opportunity to review the draft training package products for AVI Aviation Training Package Release 11.0 – Transport Security Protection Project.  The Western Australian Senior Responsible Officer supports the submission of AVI Aviation Training Package Release 11.0 containing the updated AVI20325 Certificate II in Transport Security Protection along with associated skills sets and units of competency to the Assurance Body for consideration.  Regards Morena Stanley	Good afternoon, all  I am seeking your support and am pleased to provide the Aviation Transport Security Protection project, training product material for you to review. If I can have this back by COB 28th January 2025 that would be much appreciated.  I will set up a TEAMs meeting for any questions you may have for Tuesday 20th Jan 2025.  If anyone has questions, please feel free to contact me.  Have a great break and a I look forward to seeing you all in the new year.	
28-Jan-25	NSW Department of Education	Government	SRO	NSW	Email	NSW Department of Education	SRO Support				Dear Klausch and Tricia,  Confirming that I, as NSW SRO, support the proposed changes to Aviation Training Package: Transport Security Protection Project to proceed to the Assurance Body.  Regards, Tim  Tim Bayl	Good afternoon, all  I am seeking your support and am pleased to provide the Aviation Transport Security Protection project, training product material for you to review. If I can have this back by COB 28th January 2025 that would be much appreciated.  I will set up a TEAMs meeting for any questions you may have for Tuesday 20th Jan 2025.  If anyone has questions, please feel free to contact me.  Have a great break and a I look forward to seeing you all in the new year.	
28-Jan-25	South Australian Skills Commission	Government	SRO	SA	Email	South Australian Skills Commission	SRO Support				Dear Klausch,  I am responding to Industry Skills Australia's request for the Senior Responsible Officer to undertake the Senior Officials' Check associated with the Transport Security Protection Project.  In accordance with Step 4 of the Training Package Products Development and Endorsement Process Policy, the revised training products and consultation logs have been reviewed and, as the Senior Responsible Officer for South Australia, I am supportive of the proposed updates and have no further comment.  If you have any questions or concerns, please do not hesitate to contact me directly.  Yours sincerely,  Commissioner Cameron Baker	Good afternoon, all  I am seeking your support and am pleased to provide the Aviation Transport Security Protection project, training product material for you to review. If I can have this back by COB 28th January 2025 that would be much appreciated.  I will set up a TEAMs meeting for any questions you may have for Tuesday 20th Jan 2025.  If anyone has questions, please feel free to contact me.  Have a great break and a I look forward to seeing you all in the new year.	
28-Jan-25	Department of Education and Training	Government	SRO	NT	Email	Department of Education and Training	SRO Support				The Northern Territory has no objection to the progression of the Industry Skills Australia - Aviation Training Package - Transport Security Protection Project to the Assurance Body for compliance assessment with the Training Package Organising Framework.	Good afternoon, all  I am seeking your support and am pleased to provide the Aviation Transport Security Protection project, training product material for you to review. If I can have this back by COB 28th January 2025 that would be much appreciated.  I will set up a TEAMs meeting for any questions you may have for Tuesday 20th Jan 2025.  If anyone has questions, please feel free to contact me.  Have a great break and a I look forward to seeing you all in the new year.	
03-Feb-25	Skills Canberra	Government	SRO	ACT	Email	Skills Canberra	SRO Support				Hi Klausch,  No issues with the attached. Happy to support.  Cheers  Mark	Good afternoon, all  I am seeking your support and am pleased to provide the Aviation Rescue Project training product material for you to review. If I can have this back by COB 28th January 2025 that would be much appreciated.  I will set up a TEAMs meeting for any questions you may have for Tuesday 20th Jan 2025.  If anyone has questions, please feel free to contact me.  Have a great break and a I look forward to seeing you all in the new year.  Regards	
06-Feb-25	Skills Tasmania	Government	SRO	TAS	Email	Skills Tasmania	SRO Support				Hello there  Tasmania supports the project.  Warm regards  Peta	Good afternoon, all  I am seeking your support and am pleased to provide the Aviation Transport Security Protection project, training product material for you to review. If I can have this back by COB 28th January 2025 that would be much appreciated.  I will set up a TEAMs meeting for any questions you may have for Tuesday 20th Jan 2025.  If anyone has questions, please feel free to contact me.  Have a great break and a I look forward to seeing you all in the new year.  Regards	



Date of Communication	Stakeholder/Organisation	Industry	Stakeholder Type	State	Method of Communication	Organisation	Product Type	Product Code	Section	Action	Feedback (including issues raised)	Response to Feedback	ISATC Response
10-Feb-25	Victorian Skills Authority	Government	SRO	VIC	Email	Victorian Skills Authority	SRO Support				<p>Hi Klausch</p> <p>My apologies that you are receiving these so late. The SRO will also send these to you, but I thought I should send them on to your tonight just in case they do not reach you until Monday.</p> <p>Please disregard this email if you have already received these.</p> <p>Kind regards Pam</p>	<p>Good afternoon, all</p> <p>I am seeking your support and am pleased to provide the Aviation Transport Security Protection project, training product material for you to review. If I can have this back by COB 28th January 2025 that would be much appreciated.</p> <p>I will set up a TEAMs meeting for any questions you may have for Tuesday 20th Jan 2025.</p> <p>If anyone has questions, please feel free to contact me.</p> <p>Have a great break and a I look forward to seeing you all in the new year.</p> <p>Regards</p>	