

# Australian Digital Capability Framework Version 1.0



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#### **Acknowledgements**

The Department of Employment and Workplace Relations (the Department) acknowledges that the Framework is adapted from the European Commission's 'The Digital Competence Framework for Citizens with eight proficiency levels and examples of use' (DigComp 2.1).

Citation: Carretero Gomez, S., Vuorikari, R. and Punie, Y., DigComp 2.1: The Digital Competence Framework for Citizens with eight proficiency levels and examples of use, EUR 28558 EN, Publications Office of the European Union, Luxembourg, 2017, ISBN 978-92-79-68006-9 (pdf),978-92-79-68005-2 (print),978-92-79-74173-9 (ePub), doi:10.2760/38842 (online),10.2760/836968 (print),10.2760/00963 (ePub), JRC106281.

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# Digital capability is essential to education, workplaces and engaging in today's society.

The application of rapidly developing digital technologies to work, education and social engagement is changing the profile of essential skills in demand

A capacity to use digital technology has become essential to participation in work and education.

The widespread adoption of digital technologies has created pathways between occupations that can be utilised by digitally capable workers to transition from one occupation to another.

The Australian Digital Capability Framework is a tool to improve and identify generic digital capability requirements in different occupations.

The Australian Digital Capability Framework has been adapted and modified from the 'Digital Competence Framework for Citizens' version 2.1 (DigComp) developed for the European Commission<sup>1</sup>.

#### Structure of the Framework

The Australian Digital Capability Framework organises 21 components of digital capability into five digital focus areas. It describes how these capabilities are demonstrated at different proficiency levels.



Focus Area 1:
Information and Data Literacy



Focus Area 2:

Communication and Collaboration



Focus Area 4:
Protection and Safety



Focus Area 5: Technical Proficiency and Problem Solving



Focus Area 3:

**Digital Content Creation** 



<sup>&</sup>lt;sup>1</sup> European Commission, Joint Research Centre, Carretero, S., Vuorikari, R., Punie, Y., DigComp 2.1: the digital competence framework for citizens with eight proficiency levels and examples of use, Publications Office, 2018, https://data.europa.eu/doi/10.2760/836968

To understand what information is required, to locate and retrieve digital data, information and content. To judge the relevance of the source and its content. To store, manage, and organise digital data, information and content.

Understand what you are searching for, how and where to find it, how to verify the source and content credibility, and how to save, organise, and manage your content.

#### **Digital Capabilities**

#### 1.1 Search, browse, and filter information

To understand the purpose, required content, and methods for the search. Search effectively for content, navigate between various resources, and apply, maintain and improve personal search strategies

#### 1.2 Verify information and data

To analyse, compare and critically evaluate the credibility and reliability of sources of data, information and digital content. To analyse, interpret and critically evaluate the data, information and digital content

#### 1.3 Manage data and information

To manage, organise, store and retrieve data, information and content in digital environments. To organise and process them in a secure and structured environment for accessibility, for as long as it is needed





To interact, communicate and collaborate through digital technologies while being aware of cultural and generational diversity. To participate in education, workplace and society through public and private digital services. To manage one's digital identity and reputation.

Engage with others online, appropriately and effectively, by using a variety of platforms. Understand the concept of digital identity and reputation, and how to protect it.

#### **Digital Capabilities**

#### 2.1 Digital communication

To interact through a variety of digital technologies and to understand appropriate digital communication means for a given context

#### 2.2 Digital sharing

To share data, information and digital content with others through appropriate digital technologies. To act as an intermediary, to know about referencing and attribution practices

#### 2.3 Digital engagement

To participate in education, workplace and society through the use of public and private digital services. To seek opportunities for self-empowerment and contribution through participation using appropriate digital technologies

#### 2.4 Digital collaboration

To use digital tools and technologies for collaborative processes, and for co-construction and co-creation of resources and knowledge

#### 2.5 Digital conduct

To be aware of appropriate behaviour while using digital technologies and interacting in digital environments. To adapt communication strategies to the specific audience and to be aware of cultural and generational diversity in digital environments

#### 2.6 Digital identity

To create and manage one or multiple digital identities, to understand how digital identities are used and how to manage and protect them



To create and edit digital content. To improve and integrate information and content into an existing body of knowledge while understanding how copyright and licences are to be applied. To know how to give instructions to a computer program or system.

Create and edit digital content, integrate new content into existing content, and understand the function and application of copyright and licences. Understand and apply basic computer programming.

#### **Digital Capabilities**

#### 3.1 Develop digital content

To create and edit original digital content in different formats, to express oneself through digital means

#### 3.2 Integrate and modify digital content

To modify, refine, improve and integrate information and content into an existing body of knowledge to create new, original and relevant content and knowledge

#### 3.3 Digital copyright and licences

To understand how copyright, subscriptions and licences apply to data, information and digital content

#### 3.4 Create instructions for computers

To plan and encode computable logic to solve a given problem or perform a specific task





To protect devices, content, organisational and personal data, confidentiality and privacy in digital environments. To protect physical and psychological health, and to be aware of digital technologies for well-being and inclusion. To be aware of the environmental impact of digital technologies and their use.

Understand and mitigate risks within a digital environment, including protecting the environment, the well-being of individuals, devices, organisational and personal information and privacy.

#### **Digital Capabilities**

#### 4.1 Protect devices

To protect devices and digital content, and to understand risks and threats in physical environments and digital environments. To know about safety and security measures and to have due regard to reliability and privacy

#### 4.2 Protect information and privacy

To protect organisational and personal data, confidentiality and privacy in digital environments. To understand how to use and share identifiable information while being able to protect oneself, others and organisations from damage. To understand confidentiality and privacy statements and how confidential and personal information is used in a digital environment

#### 4.3 Protect health and well-being

To identify and avoid health-risks and threats to physical and psychological wellbeing while using digital technologies. To protect oneself and others from possible dangers in digital environments (e.g. cyber bullying). To be aware of digital technologies for well-being and social inclusion

#### 4.4 Protect the environment

To identify and be aware of environmental impacts of digital technologies and their use. This includes knowledge of cloud and local energy consumption, disposal, energy consumption in systems development, whether obsolescence is designed in (circular economy). Using digital tools to learn about looking after the environment, and using them to drive reduced waste and circular economy. Creating material for or publicising positive environmental actions using digital means



To identify requirements and problems, and to resolve conceptual problems and problem situations in digital environments. To use digital tools to innovate processes and products. To keep up to date with the digital evolution.

Identify and resolve problems with digital devices and within digital environments, using a variety of tools and creative solutions. Identify and close personal digital skills gaps.

#### **Digital Capabilities**

# 5.1 Manage devices and resolve problems

To identify and resolve technical problems when operating digital devices and using digital environments (from troubleshooting to solving more complex problems)

#### 5.2 Operate digital devices and tools

Choosing, using and configuring digital systems for equipment, machinery, devices, online tools. To adjust and customise digital environments to task or customer requirements for access and use

#### 5.3 Innovate with digital tools

To use digital tools and technologies to create knowledge, and to innovate processes and products. To engage individually and collectively to understand and resolve conceptual problems and problem situations in digital environments

#### 5.4 Learning and self-development

To identify personal digital capability gaps and use learning and development opportunities to close them. To support others to improve or upskill with their digital capability development



# **Structure of the Proficiency Levels**

The proficiencies are broken into four levels, each with two subset levels providing more detailed range to support assessment and development needs based on the user's context.

The proficiency levels for each of the 21 digital capability categories have been defined through learning outcomes using action verbs. Each level of proficiency contains descriptors for each digital capability.

The proficiency level is determined by the complexity of the tasks involved and the level of autonomy. The descriptors given act as a guide for determining a person's proficiency level, discretion should be used in defining the correct level.

Four Level	Eig	ht Level		
Level of Proficier	ісу		Complexity	Autonomy
A	1	Perform at a basic level with guidance	Simple tasks	With guidance
Foundation	2	Perform at a basic level with autonomy and some guidance	Simple tasks	Autonomously With some guidance
В	3	Autonomously solve simple problems	Routine tasks Simple problems	Autonomously
Intermediate	4	Autonomously solve intermediate problems	Routine tasks Intermediate problems	Autonomously
С	5	Autonomously solve advanced problems and guide others	Advanced tasks	Autonomously May guide others
Advanced	6	Autonomously solve complex problems and guide others	Advanced tasks Advanced problems	Autonomously May guide others
D	7	Autonomously solve highly complex problems and guide others	Complex tasks Complex problems	Contribute knowledge
Specialised	8	Perform highly specialised activity and guide others	Highly specialised tasks Highly complex problems	Contribute knowledge



Level	of Pro	oficiency	1.1 Search, browse, and filter information	1.2 Verify information and data	1.3 Manage data and information
tion	1	Perform at a basic level with guidance	<ul> <li>Understand the purpose of the search</li> <li>Understand the required content for the search</li> <li>Search for information in a digital environment</li> <li>Access and navigate between digital resources</li> <li>Select and maintain search strategies</li> </ul>	Verify resource relevance to search purpose     Verify resource credibility     Fact checks information	<ul> <li>Organise, store, and retrieve digital information</li> <li>Organise, store, and retrieve information in a structured digital environment e.g. relational databases and spreadsheets</li> </ul>
Foundation	2	Perform at a basic level with autonomy and some guidance	<ul> <li>Understand the purpose of the search</li> <li>Understand the required content for the search</li> <li>Search for information in a digital environment</li> <li>Access and navigate between digital resources</li> <li>Create and maintain search strategies</li> </ul>	Verify resource relevance to search purpose     Verify resource credibility     Fact checks information	<ul> <li>Routinely organise, store, and retrieve digital information</li> <li>Routinely organise, store, and retrieve information in a structured digital environment e.g. relational databases and spreadsheets</li> </ul>



Level	of Pro	oficiency	1.1 Search, browse, and filter information	1.2 Verify information and data	1.3 Manage data and information
Jiate	3	Autonomously solve simple problems	<ul> <li>Explain the purpose of the search to others</li> <li>Perform well-defined and routine searches in a digital environment</li> <li>Explain access and navigation strategies to others</li> <li>Explain well-defined and routine search strategies to others</li> </ul>	<ul> <li>Verify resource relevance to search purpose through analysis</li> <li>Verify resource credibility through analysis</li> <li>Verify information credibility through analysis</li> </ul>	<ul> <li>Routinely organise, store, and retrieve digital information</li> <li>Routinely organise, store, and retrieve information in a structured and secure digital environment for accessibility for as long as it is needed. e.g. relational databases and spreadsheets</li> </ul>
Intermediate	4	Autonomously solve intermediate problems	<ul> <li>Explain search requirements to others</li> <li>Organise searches in a digital environment</li> <li>Explain access and navigation strategies to others</li> <li>Organise digital search strategies</li> </ul>	<ul> <li>Verify resource relevance to search purpose through analysis and metadata</li> <li>Verify resource credibility through analysis</li> <li>Verify information credibility through analysis</li> </ul>	<ul> <li>Routinely organise, store, and retrieve digital information</li> <li>Routinely organise, store, and retrieve information in a structured and secure digital environment for accessibility for as long as it is needed. e.g. relational databases and spreadsheets</li> </ul>



Level	l of Pro	oficiency	1.1 Search, browse, and filter information	1.2 Verify information and data	1.3 Manage data and information
pa	5	Autonomously solve advanced problems and guide others	<ul> <li>Apply and assess original search strategies for information in a digital environment</li> <li>Explain access and navigation strategies to others</li> <li>Propose original search strategies</li> </ul>	Compare resource relevance through analysis of several resources     Verify resource credibility through analysis of several resources     Verify information credibility through analysis of varied data	<ul> <li>Manage information in a digital environment</li> <li>Manage information in a structured and secure digital environment for accessibility for as long as it is needed. e.g. relational databases and spreadsheets</li> </ul>
Advanced	6	Autonomously solve complex problems and guide others	<ul> <li>Determine the purpose and required content of the search</li> <li>Refine search strategy to improve relevancy of results</li> <li>Explain to others how to improve relevancy of search results</li> </ul>	Compare resource relevance through analysis of several resources     Verify resource credibility through critical assessment of several resources     Verify information credibility through critical assessment of varied data	<ul> <li>Manage information to organise, store, and retrieve it more efficiently in a digital environment</li> <li>Manage information to organise, store, and retrieve it more efficiently in a structured and secure digital environment for accessibility for as long as it is needed. e.g. relational databases and spreadsheets</li> </ul>

Level	of Pro	oficiency	1.1 Search, browse, and filter information	1.2 Verify information and data	1.3 Manage data and information
pes	7	Autonomously solve highly complex problems and guide others	<ul> <li>Solve complex search problems in a digital environment</li> <li>Integrate search strategies to contribute to professional practice</li> <li>Explain knowledge and professional practice strategies to others</li> </ul>	<ul> <li>Solve complex analysis problems in a digital environment</li> <li>Integrate analysis strategies to contribute to professional practice</li> <li>Explain knowledge and professional practice strategies to others</li> </ul>	<ul> <li>Solve complex lifecycle information management problems in a digital environment</li> <li>Integrate information management strategies to contribute to professional practice</li> <li>Explain knowledge and professional practice strategies to others</li> </ul>
Specialised	8	Perform highly specialised activity and guide others	<ul> <li>Solve highly complex search problems in a digital environment</li> <li>Propose original search strategies and processes within a digital environment</li> </ul>	Solve highly complex analysis problems in a digital environment     Propose original analysis strategies and processes within a digital environment	<ul> <li>Solve highly complex lifecycle information management problems in a digital environment</li> <li>Propose original information management strategies and processes within a digital environment</li> </ul>

Level	Level of Proficiency		2.1 Digital 2.2 Digital sharing communication		2.3 Digital 2.4 Digital engagement collaboration		2.5 Digital conduct	2.6 Digital identity
Foundation	1	Perform at a basic level with guidance	Identify, select and use a digital communication platform     Identify, select and use a communication method from the platform	<ul> <li>Identify, select and use a digital information sharing platform</li> <li>Identify simple content referencing and attribution practices</li> </ul>	<ul> <li>Identify and select simple digital services to participate in education, workplace or society</li> <li>Identify how to use simple digital services for selfempowerment and engagement with education, workplace or society</li> </ul>	Identify, select and use simple digital technologies to collaborate with others	<ul> <li>Understand appropriate behaviour while using digital technologies</li> <li>Understand appropriate communication practice for a specific digital audience</li> <li>Understand how cultural, generational and societal differences impact digital behaviour</li> </ul>	Understand the concept of digital identity     Understand the need to protect digital identity and reputation     Understand the nature of information produced and stored in a digital environment
Founc	2	Perform at a basic level with autonomy and some guidance	Identify, select and use a digital communication platform     Identify, select and use a communication method from the platform	<ul> <li>Identify, select and use a digital information sharing platform</li> <li>Identify simple content referencing and attribution practices</li> </ul>	Identify and select simple digital services to participate in education, workplace or society     Identify how to use simple digital services for selfempowerment and engagement with education, workplace or society	Identify, select and use simple digital technologies to collaborate with others	Engage in appropriate behaviour while using digital technologies     Adapt communication practice for a specific digital audience     Identify specific cultural, generational and societal differences which may impact digital behaviour	Identify personal digital identity     Identify ways to protect personal digital identity and reputation     Identify personal information produced and stored in a digital environment



Level	of Prof	iciency	2.1 Digital communication	engagement	2.4 Digital collaboration	2.5 Digital conduct	2.6 Digital identity	
Intermediate	3	Autonomously solve simple problems	Perform specific, routine interactions using a selected digital communication platform     Perform specific, routine communication using the selected method from the platform	Select and use a digital information platform for sharing of information     Select and use content referencing and attribution practices for sharing of information     Identify and use best practice for acting as an intermediary for sharing of information	Identify and select a specific digital service to routinely participate in education, workplace or society     Routinely use a specific digital service for selfempowerment and engagement with education, workplace or society	Select and use specific digital technologies to collaborate with others	Identify and routinely engage in specific behaviour appropriate for digital audiences     Identify communication practices to routinely apply to specific digital audiences     Identify specific cultural, generational and societal differences to routinely consider for diverse digital audiences	Identify routinely used or created digital identities     Identify routine ways to protect digital identity and reputation     Identify personal information routinely produced and stored in a digital environment
Interm	4	Autonomously solve intermediate problems	Select and use a variety of digital communication platforms     Select and use a variety of communication methods from the platforms	Use multiple features of a digital information platform for routine sharing of information     Guide others in content referencing and attribution practices for routine sharing of information     Guide others to use best practice for acting as an intermediary for routine sharing of information	Identify and select a specific digital service to routinely participate in education, workplace or society     Guide others to routinely use digital services for selfempowerment and engagement with education, workplace or society	Select and use specific digital technologies to routinely collaborate others	Discuss appropriate behaviour while using digital technologies     Discuss appropriate communication practice for a specific digital audience     Discuss cultural, generational and societal differences that impact digital behaviour	Identify routinely used or created digital identities     Discuss routine ways to protect digital identity and reputation     Manage personal information routinely produced and stored in a digital environment



Level of Pro	ficiency	2.1 Digital communication	2.2 Digital sharing 2.3 Digital engagement		2.4 Digital collaboration	2.5 Digital conduct	2.6 Digital identity
Advanced	Autonomously solve advanced problems and guide others	<ul> <li>Select and use a variety of digital communication platforms</li> <li>Select and use a variety of communication methods from the platforms</li> <li>Guide others to use digital communication platforms</li> <li>Guide others to use communication platforms</li> <li>Jude others to use communication methods from the platforms</li> </ul>	Use a variety of digital information platforms and tools for routine sharing of information     Use a variety of content referencing and attribution practices for routine sharing of information     Guide others in acting as an intermediary for routine sharing of information	Propose alternative digital services to routinely participate in education, workplace or society Routinely use a digital service for self-empowerment and engagement with education, workplace or society  or society	Propose alternative digital technologies to routinely collaborate with others	Apply alternative behaviour practices while using digital technologies     Apply alternative communication practices for a specific digital audience     Apply knowledge of how cultural, generational and societal differences impact digital audiences	Routinely use a variety of digital identities     Apply routine ways to protect digital identity and reputation     Apply routine ways to protect and manage personal information produced and stored in a digital environment

Level of Proficiency		2.1 Digital communication	2.2 Digital sharing	2.3 Digital engagement	2.4 Digital collaboration	2.5 Digital conduct	2.6 Digital identity
Advanced 9	Autonomously solve complex problems and guide others	Select and configure a variety of digital communication platforms for specific needs from existing software resources     Adapt a variety of communication methods from the platforms for specific needs from existing software resources	Identify optimal digital information platforms and tools for routine sharing of information     Identify optimal content referencing and attribution practices for routine sharing of information     Adapt practices for acting as an intermediary for routine sharing of information	Routinely use a variety of digital services to participate in education, workplace or society     Routinely use a variety of digital services for self-empowerment and engagement with education, workplace or society	Routinely use a variety of digital technologies to collaborate with others     Identify, select and use a specific digital technology to routinely collaborate with others	Identify and apply best behaviour practices while using digital technologies     Identify and apply best communication practices for specific digital audiences     Identify and apply best practice knowledge of how cultural, generational and societal differences impact digital audiences	Routinely use a variety of digital identities     Propose routine ways to protect digital identity and reputation     Propose routine ways to protect and manage personal information produced and stored in a digital environment

Level	of Pro	oficiency	2.1 Digital communication	2.2 Digital sharing	2.3 Digital engagement	2.4 Digital collaboration	2.5 Digital conduct	2.6 Digital identity
Specialised	7	Autonomously solve highly complex problems and guide others	Solve complex problems with digital communication platforms and methods through software modifications     Integrate knowledge of digital communication platforms and methods to contribute to professional practice, and guide others	Solve complex problems with digital information sharing platforms and tools     Integrate knowledge of digital information sharing platforms and tools to contribute to professional practice, and guide others	Solve complex problems with digital services for self-empowerment and engagement with education, workplace or society     Integrate knowledge of digital services for self-empowerment and engagement with education, workplace or society to contribute to professional practice     Explain knowledge and professional practice strategies to others	Solve complex problems with digital technologies to routinely collaborate with others     Integrate knowledge of digital technologies to routinely collaborate with others to contribute to professional practice     Explain knowledge and professional practice strategies to others	Solve complex problems relating to the cultural, generational and societal differences in digital audiences     Integrate knowledge of appropriate behaviour and practices for digital audiences to contribute to professional practice     Explain knowledge and professional practice strategies to others	Solve complex problems relating to protection of digital identities and reputation     Solve complex problems relating to managing personal information produced and stored in a digital environment     Integrate knowledge of managing personal digital information to contribute to professional practice     Explain knowledge and professional practice strategies to others

Level of Proficiency		2.1 Digital communication	2.2 Digital sharing	2.3 Digital engagement	2.4 Digital collaboration	2.5 Digital conduct	2.6 Digital identity
Specialised	Perform highly specialised activity and guide others	Solve highly complex problems with digital communication platforms and methods through software development     Propose original concepts on digital communication platforms and methods	Solve highly complex problems with digital information sharing platforms and tools     Propose original concepts on digital information sharing platforms and tools	Solve highly complex problems with digital services for self-empowerment and engagement with education, workplace or society     Propose original concepts on digital services for self-empowerment and engagement with education, workplace or society	Solve highly complex problems with digital technologies to routinely collaborate with others     Propose original concepts on digital technologies to routinely collaborate with others	Solve highly complex problems relating to the cultural, generational and societal differences in digital audiences     Propose original concepts on appropriate behaviour and practices for digital audiences	Solve highly complex problems relating to the protection and management of personal digital information     Propose original concepts on the protection and management of personal digital information

Level of Proficiency		3.1 Develop digital content	3.2 Integrate and modify digital content	3.3 Digital copyright and licenses	3.4 Create instructions for computers	
1	Perform at a basic level with guidance	Identify tools to create and edit digital content     Identify the type and style of digital content to create     Create some basic level content	Identify tools and practices to modify existing and integrate new digital content	Be aware of rules about copyright and licenses that protect digital information	Record, in a few steps, simple computing instructions to solv a simple problem, complete a simple process, or perform a simple task	
2	Perform at a basic level with autonomy and some guidance	Select specific tools to create and edit digital content     Select the type and style of digital content to create     Create some content of the type and style selected, using the tools selected	Select and use tools and practices to modify existing and integrate new digital content at a basic level     Capture/copy content from one source and use it in another context (e.g., take an image from a webpage and place it in a document)	Identify rules and preferred practice about copyright and licenses that protect digital information	Record, in a few steps, simple computing instructions to solve a simple problem, complete a simple process, or perform a simple task     Formulate a set of instruction in a logical way	



Level	Level of Proficiency		3.1 Develop digital content	3.2 Integrate and modify digital content	3.3 Digital copyright and licenses	3.4 Create instructions for computers
Jiate	3	Autonomously solve simple problems	Select specific tools to routinely create and edit appropriate digital content     Routinely create digital content to a specific type and style	<ul> <li>Discuss the use of tools and best practices to modify existing and integrate new digital content</li> <li>Select and use tools and practices to modify existing and integrate new digital content</li> <li>Combine content from multiple sources in multiple formats to create new content</li> </ul>	Identify rules and best practice about copyright and licenses that routinely protect digital information	Record and edit detailed computing instructions to solve a routine problem, complete a routine process, or perform a routine task     Create a sequence of instructions using the features within a software tool, such as mail rules or macros
Intermediate	4	Autonomously solve intermediate problems	<ul> <li>Use a variety of tools to routinely create and edit digital content</li> <li>Select the appropriate type and style of digital content to routinely create</li> </ul>	Guide others in the use of tools and best practices to modify existing and integrate new digital content	Discuss rules, legislation, and best practice about copyright and licenses that routinely protect digital information     Be aware of the difference between different forms of usage rights (public domain, Creative Commons, copyright and licensing)	<ul> <li>Record and edit detailed computing instructions to solve a specified problem, complete a specified process, or perform a specified task</li> <li>Understand and apply simple coding concepts</li> </ul>



Level	of Pro	oficiency	3.1 Develop digital content	3.2 Integrate and modify digital content	3.3 Digital copyright and licenses	3.4 Create instructions for computers
pec	5	Autonomously solve advanced problems and guide others	<ul> <li>Identify alternative tools to routinely create and edit appropriate digital content</li> <li>Identify appropriate alternative types and styles to create digital content</li> </ul>	Use digital tools to modify content such as adding captions or text to videos     Identify alternative tools and practices to modify existing and integrate new digital content	Apply specific rules, legislation, and best practice about copyright and licenses that routinely protect digital information	<ul> <li>Plan and develop computing instructions to solve a routine problem, complete a routine process, or perform a routine task</li> <li>Apply computing instructions to solve a routine problem, complete a routine process, or perform a routine task</li> <li>Use one or more scripting languages</li> </ul>
Advanced	6	Autonomously solve complex problems and guide others	<ul> <li>Propose tools to routinely create and edit appropriate digital content</li> <li>Use a variety of types and styles to create appropriate digital content</li> </ul>	Propose tools and practices to modify existing and integrate new digital content	Apply specific rules, legislation, and best practice about copyright and licenses that routinely protect digital information	<ul> <li>Identify best practice computing instructions to solve a specified problem, complete a specified process, or perform a specified task</li> <li>Plan, develop, and apply computing instructions to solve a specified problem, complete a specified process, or perform a specified task</li> </ul>

Level	Level of Proficiency		3.1 Develop digital content	3.2 Integrate and modify digital content	3.3 Digital copyright and licenses	3.4 Create instructions for computers
alised	7	Autonomously solve highly complex problems and guide others	Solve complex problems with digital content creation and editing     Integrate knowledge of digital content creation and editing to contribute to professional practice     Explain knowledge and professional practice strategies to others	Solve complex problems with tools and practices to modify existing and integrate new digital content     Integrate knowledge of tools and practices to modify existing and integrate new digital content to contribute to professional practice     Explain knowledge and professional practice strategies to others	Solve complex problems with rules, legislation, and best practice about copyright and licenses that protect digital information     Integrate knowledge of rules, legislation, and best practice about copyright and licenses that protect digital information to contribute to professional practice     Explain knowledge and professional practice strategies to others	Solve complex problems with planning and development of computing instructions     Integrate knowledge of planning and development of computing instructions to contribute to professional practice     Explain knowledge and professional practice strategies to others
Specialised	8	Perform highly specialised activity and guide others	Solve highly complex problems with digital content creation and editing     Propose original concepts on creating and editing digital content	Solve highly complex problems with modifying existing and integrating new digital content     Propose original concepts on modifying existing and integrating new digital content	Solve highly complex problems with rules, legislation, and best practice about copyright and licenses that protect digital information     Propose original concepts on copyright and licenses that protect digital information	Solve highly complex problems with planning and developmen of computing instructions     Propose original concepts on planning and development of computing instructions

Level of Proficiency		oficiency	4.1 Protect devices	4.2 Protect information and privacy	4.3 Protect health and well- being	4.4 Protect the environment
Foundation	1	Perform at a basic level with guidance	Identify basic risks in a digital environment     Identify, select and apply basic protection for digital devices	Identify basic protection measures for personal/workplace information and privacy/confidentiality in a digital environment     Identify how to safely share and use this information in a digital environment     Identify privacy and confidentiality statements of how personal and confidential information is used in a digital environment     Identify when to apply basic information protections and apply them	<ul> <li>Identify mental and physical health risks while using a digital environment</li> <li>Identify and apply basic protection mechanisms against mental and physical health risks while using a digital environment</li> <li>Identify tools and technologies for social well-being and inclusion while using a digital environment</li> </ul>	Identify basic environmenta impacts of digital technology and its use
	2	Perform at a basic level with autonomy and some guidance	Identify a variety of specific risks for digital devices     Apply and maintain basic protections for digital devices	<ul> <li>Apply basic protection measures for personal/workplace information and privacy/confidentiality in a digital environment</li> <li>Apply practices to safely share and use this information in a digital environment</li> <li>Identify privacy and confidentiality statements, and how personal and confidential information is used in a digital environment</li> <li>Identify when to apply basic information protections and apply them</li> </ul>	<ul> <li>Identify simple ways to avoid mental and physical health risks while using a digital environment</li> <li>Apply simple strategies to avoid mental and physical health risks while using a digital environment</li> <li>Select tools and technologies for social well-being and inclusion while using a digital environment</li> </ul>	Identify basic environmenta impacts of digital technolog and its use

Level of Proficiency		oficiency	4.1 Protect devices	4.2 Protect information and privacy	4.3 Protect health and well- being	4.4 Protect the environment
ediate	3	Autonomously solve simple problems	Identify specific routine risks for digital devices     Identify, apply and maintain comprehensive protection for digital devices	<ul> <li>Explain routine protection measures for personal/workplace information and privacy/confidentiality in a digital environment</li> <li>Explain routine practices to safely share and use this information in a digital environment</li> <li>Identify privacy/confidentiality statements and explain how this information is used in a digital environment</li> </ul>	<ul> <li>Discuss routine ways to avoid mental and physical health risks while using a digital environment</li> <li>Discuss routine strategies to avoid mental and physical health risks while using a digital environment</li> <li>Discuss routine tools and technologies for social wellbeing and inclusion while using a digital environment</li> </ul>	Identify specific routine environmental impacts of digital technology and its use     Identify and utilise opportunities for re-cycling electronic waste.
Intermediate	4	Autonomously solve intermediate problems	Identify specific routine risks for digital devices     Identify, apply and maintain comprehensive protection for digital devices	<ul> <li>Discuss protection measures for personal information and privacy in a digital environment</li> <li>Discuss practices to safely share and use personal information in a digital environment</li> <li>Identify privacy statements and discuss how personal information is used in a digital environment</li> </ul>	<ul> <li>Explain routine ways to avoid mental and physical health risks while using a digital environment</li> <li>Explain routine strategies to avoid mental and physical health risks while using a digital environment</li> <li>Explain routine tools and technologies for social wellbeing and inclusion while using a digital environment</li> </ul>	Discuss strategies to protect the environment against impacts o digital technology and its use

Level of Proficiency		oficiency	4.1 Protect devices	4.2 Protect information and privacy	4.3 Protect health and well- being	4.4 Protect the environment
per	5	Autonomously solve advanced problems and guide others	Identify additional risks for digital devices     Identify alternative protection measures for digital devices	<ul> <li>Apply alternative protection measures for personal information and privacy in a digital environment</li> <li>Apply alternative practices to safely share and use personal information in a digital environment</li> <li>Explain privacy statements and how personal information is used in a digital environment</li> </ul>	<ul> <li>Apply alternative ways to avoid mental and physical health risks while using a digital environment</li> <li>Apply alternative strategies to avoid mental and physical health risks while using a digital environment</li> <li>Apply alternative tools and technologies for social wellbeing and inclusion while using a digital environment</li> </ul>	Discuss alternative strategies to protect the environment against impacts of digital technology and its use
Advanced	6	Autonomously solve complex problems and guide others	Identify additional risks for digital devices     Apply best practice protection measures for digital devices	<ul> <li>Apply best practice protection measures for personal information and privacy in a digital environment</li> <li>Apply best practice protocols to safely share and use personal information in a digital environment</li> <li>Analyse privacy statements and evaluate how personal information is used in a digital environment</li> </ul>	<ul> <li>Apply best practice ways to avoid mental and physical health risks while using a digital environment</li> <li>Apply best practice strategies to avoid mental and physical health risks while using a digital environment</li> <li>Apply best practice tools and technologies for social wellbeing and inclusion while using a digital environment</li> </ul>	Apply best practice strategies to protect the environment against impacts of digital technology and its use

Level of Proficiency		4.1 Protect devices	4.2 Protect information and privacy	4.3 Protect health and well- being	4.4 Protect the environment
7	Autonomously solve highly complex problems and guide others	Solve complex problems with protection of digital devices     Integrate knowledge of protection of digital devices to contribute to professional practice     Explain knowledge and professional practice strategies to others	Solve complex problems with protection and safe use of personal information and privacy in a digital environment     Integrate knowledge of protection and safe use of personal information and privacy in a digital environment, to contribute to professional practice     Explain knowledge and professional practice strategies to others	Solve complex problems with protection against health risks, and using technology for social well-being and inclusion, while using a digital environment     Integrate knowledge of health risks, and use of technology for social well-being and inclusion, while using a digital environment, to contribute to professional practice     Explain knowledge and professional practice strategies to others	Solve complex problems with environmental protection from impacts of digital technology and its use     Integrate knowledge of environmental protection from impacts of digital technology and its use, to contribute to professional practice     Explain knowledge and professional practice strategic to others
8	Perform highly specialised activity and guide others	Solve highly complex problems with protection of digital devices, personal/workplace information, and privacy/ confidentiality     Propose original concepts on protection of digital devices, personal/workplace information, and privacy/confidentiality	Solve highly complex problems with protection and safe use of personal information and privacy in a digital environment     Propose original concepts on protection and safe use of personal information and privacy in a digital environment	<ul> <li>Solve highly complex problems with protection against health risks, and using technology for social well-being and inclusion, while using a digital environment</li> <li>Propose original concepts on protection against health risks, and using technology for social well-being and inclusion, while using a digital environment</li> </ul>	Solve highly complex probler with environmental protection from impacts of digital technology and its use     Propose original concepts or environmental protection fror impacts of digital technology and its use

Level of Proficiency  5.1 Manage devices and resolve problems				5.3 Innovate with digital tools	5.4 Learning and self- development	
ion	1	Perform at a basic level with guidance	<ul> <li>Identify basic technical problems with digital devices and environments</li> <li>Identify and apply basic solutions for technical problems with digital devices and environments</li> <li>Understand the common types of connections (e.g. wired, WiFi, Bluetooth) and the basics of how they work</li> </ul>	<ul> <li>Identify technological needs and the basic tools and responses to solve them</li> <li>Respond to basic technological needs by customising a digital environment</li> <li>Use basic digital tools to control or operate machinery</li> </ul>	Identify basic digital technologies for creating original digital content, processes and products     Collaborate with others to resolve challenges within a digital environment	Identify personal digital capability gaps     Identify and action some learning and development opportunities to close personal digital capability gaps
Foundation	2	Perform at a basic level with autonomy and some guidance	Identify basic technical problems with digital devices and environments     Identify and apply basic solutions for technical problems with digital devices and environments     Connect devices to services when supplied with credentials	Identify technological needs and the basic tools and responses to solve them     Respond to basic technological needs by customising a digital environment     Use basic digital tools to control or operate machinery     Identify and download desktop apps, apps on smart devices and logging into online services	Identify basic digital technologies for creating original digital content, processes and products     Collaborate with others to resolve challenges within a digital environment	Identify personal digital capability gaps     Identify and action some relevant learning and development opportunities to close personal digital capability gaps

Level of Proficiency		oficiency	5.1 Manage devices and resolve problems	5.2 Operate digital devices and tools	5.3 Innovate with digital tools	5.4 Learning and self- development
	3	Autonomously solve simple problems	<ul> <li>Identify routine technical problems with digital devices and environments</li> <li>Identify and apply routine solutions for technical problems with digital devices and environments</li> <li>Identify settings that affect connections and make adjustments</li> </ul>	<ul> <li>Identify routine technological needs and responses to solve them</li> <li>Respond to technological needs by customising a digital environment</li> <li>Use complex digital tools to control or operate machinery</li> <li>Use software, apps and services to achieve business outcomes</li> </ul>	<ul> <li>Identify specific digital technologies for routinely creating original digital content, processes and products</li> <li>Autonomously resolve routine challenges within a digital environment</li> <li>Collaborate with others to resolve routine challenges within a digital environment</li> </ul>	<ul> <li>Explain routine personal digital capability gaps</li> <li>Explain how to identify learning and development opportunities to close routine personal digital capability gaps</li> <li>Action appropriate learning and development opportunities to close personal digital capability gaps</li> </ul>
Intermediate	4	Autonomously solve intermediate problems	Identify additional technical problems with digital devices and environments     Select and apply solutions for technical problems with digital devices and environments     Identify the difference between problems likely caused by connection issues, data issues, faulty software or faulty hardware and take appropriate action (e.g. report it to the most appropriate support people)	Explain technological needs and the tools and responses to solve them     Select and apply specific solutions for technological needs by customising a digital environment     Use complex digital tools to control or operate machinery adjusting settings to use, setting up the tool or operating the tool for different types of tasks     Import and export data from apps and services     Configure settings in apps	Identify alternative digital technologies for creating original digital content, processes and products     Autonomously resolve challenges within a digital environment     Collaborate with others to resolve challenges within a digital environment	Discuss how to close personal digital capability gaps     Identify ways of guiding others to close digital capability gaps     Explain where to find learning and development opportunities to close digital capability gaps

Level			vel of Proficiency 5.1 Manage devices and resolve problems 5.2 Operate digital devices are tools		5.2 Operate digital devices and tools	5.3 Innovate with digital tools	5.4 Learning and self- development
pa	5	Autonomously solve advanced problems and guide others	<ul> <li>Analyse technical problems with digital devices and environments</li> <li>Select and apply alternative solutions for technical problems with digital devices and environments</li> <li>Diagnose and remedy common connection problems and assist others in getting connected</li> </ul>	<ul> <li>Analyse technological needs and apply alternative tools and responses to solve them</li> <li>Select and apply alternative solutions for technological needs by customising a digital environment</li> <li>Investigate systems to minimise risks and potential problems to common issues</li> </ul>	<ul> <li>Select and apply specific digital technologies for creating original digital content, processes and products</li> <li>Autonomously resolve challenges within a digital environment</li> <li>Collaborate with others to resolve challenges within a digital environment</li> </ul>	Select and appropriately address specific personal digital capability gaps     Discuss different ways of guiding others to close digital capability gaps     Propose known opportunities for learning and development to close digital capability gaps	
Advanced	6	Autonomously solve complex problems and guide others	Evaluate technical problems with digital devices and environments     Select and apply best practice solutions for technical problems with digital devices and environments	<ul> <li>Apply best practice solutions for identifying and responding to technological needs</li> <li>Apply best practice solutions for responding to technological needs by customising a digital environment</li> <li>Investigate systems in order to minimise risks and potential problems to complex issues</li> </ul>	Select and apply best practice digital technologies for creating original digital content, processes and products     Autonomously resolve challenges within a digital environment     Collaborate with others to resolve challenges within a digital environment	Select and apply best practice solutions to improve personal digital capability     Assess the digital capability development of others     Select optimum opportunities for learning and development to close personal digital capability gaps	



Level	of Pro	oficiency	5.1 Manage devices and resolve problems	5.2 Operate digital devices and tools	5.3 Innovate with digital tools	5.4 Learning and self- development
Specialised	7	Autonomously solve highly complex problems and guide others	Solve complex technical problems with digital devices and environments     Integrate knowledge of technical problems with digital devices and environments, to contribute to professional practice     Explain knowledge and professional practice strategies to others	Solve complex problems with identifying and responding to technological needs     Integrate knowledge of identifying and responding to technological needs, to contribute to professional practice     Explain knowledge and professional practice strategies to others	Solve complex problems with digital technologies for creating original digital content, processes and products, and for resolving challenges within a digital environment     Integrate knowledge of digital technologies for creating original digital content, processes and products, and for resolving challenges within a digital environment, to contribute to professional practice     Explain knowledge and professional practice strategies to others	Solve complex problems with closing digital capability gaps and engagement in learning and development opportunities     Integrate knowledge of closing digital capability gaps and engagement in learning and development opportunities, to contribute to professional practice     Explain knowledge and professional practice strategies to others
	8	Perform highly specialised activity and guide others	<ul> <li>Solve highly complex technical problems with digital devices and environments</li> <li>Propose original concepts on technical problems with digital devices and environments</li> </ul>	Solve highly complex problems with identifying and responding to technological needs     Propose original concepts on identifying and responding to technological needs	Solve highly complex problems with digital technologies for creating original digital content, processes and products, and for resolving challenges within a digital environment     Propose original concepts on digital technologies for creating original digital content, processes and products, and for resolving challenges within a digital environment	Solve highly complex problems with closing digital capability gaps and engagement in learning and development opportunities     Propose original concepts on closing digital capability gaps and engagement in learning and development opportunities





# Australian Digital Capability Framework Version 1.0

